05.20.0017 – 8 July 2009
- FIXED - Modified invoice save logic to fix an issue that was causing Spot to crash out during
  pickup and cc batch.  (DS) (BT #105780)
- FIXED – Obscure bug with keyboard markin was improperly disallowing the scan of more than
  one itemtracking number to an invoice, instead stating that the itemtracking number was already in
  use.  (CJ) (Work Item 205)

05.20.0016 – 6 July 2009
- FIXED - New hotel invoices in the same visit were not getting the primary post-tax hotel discount
  applied.  (GF) (BT 104986)
- FIXED - Promised date and dropoff date columns were not displaying in the Invoice Search
  screen if the store's locality is in a country that has "dd-mm-yy" date format, such as the U.K.
  (GF) (BT 105669)
- ADDED - "@LABORCATEGORY" token for SQL Statement-type reports.  (GF)
- ADDED - Add conveyor autosplit logic to assisted assembly.  (DS) (BT #105099)
- FIXED - ARBILLINGGROUP on customer import was not showing as a resolve term.  (DS) (BT
  #104001)
- FIXED - Keyboard markin was improperly splitting discarded items to a zero-priced invoice
  when trying to finish an invoice mid-detail.  (DS) (BT #104386)
- FIXED - Heat sealed items were not properly reflecting the item processing cost when scanned.
  (DS) (BT #103962)
- FIXED - If an order is sold while still partially on assembly (using Assisted Assembly), the slot
  would not clear until the user exited and re-entered the Assembly screen.  This is still the case,
  but a warning is presented to the user when they attempt to pickup the invoice.  (DS) (BT
  #105191)
- ADDED - Retry logic added to customer import (DS) (BT #105646)
- FIXED - Invoice save was crashing during pickup and cc batch if it wasn’t able to properly
  generate the conveyor invoice image.  (DS) (BT #105780)

05.20.0015 – 17 June 2009
- ADDED - Calendar for scheduling purposes in F3 Menu -> General -> Calendar.  See Company
  Settings – Calendar Settings as well as new Calendar Activity rights.

05.20.0014 – 16 June 2009
- FIXED - SPOT will now inform the user if an operation is attempted that requires archive data
  and the archive database is offline.  (GF) (BT 103822)
- ADDED - "Item Process Step Totals" and "Daily Production - Presser Totals" have been added
  to the Production folder of the Reports Gallery.  (GF) (BT 102244)

05.20.0013 – 10 June 2009
- FIXED - "Can't close invoices" error while trying to post orders in Hotel Sweep.  (GF) (BT
  102830)
- FIXED – Default setting for “Store Settings > A/R Settings > Statement E-Mail Filename” was
  incorrect.  (GF)
- FIXED - The "Reprint Invoice" button on the Recent Transactions tab of the Home Page was
  checking the security right of the current user, instead of forcing a new login as it should.  (GF)
  (BT 103876)
- FIXED - Callbacks now store the associated customer phone number.  Also, all customer
  phones now appear in the dropdown list in the Callback screen.  (GF) (BT 103696)

05.20.0012 – 3 June 2009
- ADDED - "Store Settings > Search/Lookup Settings > Customer Lookup Types" so that users could configure which customer lookup types appear in Customer Lookup. Also added email address as a lookup type. (GF) (BT 70085)
- ADDED - Customer rating data node to Bag Tag, Quick, Quick Visit, and Receipt document templates. (GF) (BT 78068)
- FIXED - If referral source is a required customer field, it was still possible to choose "(none)" from the dropdown list and save the customer. (GF) (BT 100747)
- FIXED - One-time enviro charges were being duplicated in split invoices. (GF) (BT 100569)
- ADDED - "Company Settings > Invoice Settings > Invoice Modes > (Invoice Mode) > Apply as". This can be set to "Pre-tax", "Post-tax", or "Pro-rated", mirroring the corresponding setting for invoice adjustments. This will enable SPOT users to define how they want the adjustment associated with the invoice mode to be taxed. (GF) (BT 103140)

05.20.0011 – 19 May 2009
- FIXED – If during order pickup the gift card “Retrieve Balance” was used, and the card plugged in an amount that was an even dollar value, it didn’t correctly place the decimal point. This resulted in “5.00” plugging in as “0.05” instead. (DS)

05.20.0010 – 18 May 2009
- ADDED - "Company Settings > Customer Settings > Memos". This list of predefined memos will show on the Reminders tab of Customer View so that clerks will not have to type them out. (GF) (BT 73999)
- FIXED - If a customer had a card on file that expired since their customer record was last saved, but also had an active account, their orders in the route posting screen were not going to account the way they should. (GF) (BT 100640)

05.20.0009 – 13 May 2009
- FIXED – Customers with “Disable Marketing” checked or who had the “Specials/promotions” email reminder set to “Never” were still appearing in the list of customers for batch emails. (GF) (BT 102374)
- CHANGED – Multiple electronic transactions (Credit Card / Gift Card) may now be submitted together. If one transaction fails after another has cleared, the cleared transaction will be reversed and the payments reset. If a transaction cannot be reversed, the system will issue a cash credit instead. The user will be notified each step of the way. (DS) (BT 84358)
- CHANGED – If something goes wrong during invoice/payment save and electronic transactions have been submitted, these transactions will be reversed. If SPOT is unable to reverse these transactions, a cash credit will be issued instead. (DS) (Related to BT 84358)
- ADDED – The "Gift Card" tender type, when Gift Card processing is enabled, will now provide a “Retrieve Gift Card Balance” button, so this can be obtained during order pickup (or A/R payment) before a transaction is failed due to insufficient funds. (DS) (BT 102852)
- FIXED – Issue with tag printing and HSL items. The system would print tags for HSL items, even when the “Print Tags for HSL Items” was unselected. (DS) (BT 102012)

05.20.0008 – 12 May 2009
- FIXED – The conveyor system would not consistently break multiple-quantity items into single-quantity items when “No ID” was set on the assembly conveyor, prior to assigning a default item-tracking key to those items unassigned. (DS)
- ADDED – Setting to Route to set the “Default Days for Reminders” to set the days for a route to receive reminders and also set to schedule days for the Customer Connect Web interface. This persists to the Route table in database also. (DS) (Work Item 139)
- FIXED - Error message that could appear in the Web Requests screen if a customer had entered an invalid postal code in CustomerConnect. (GF) (BT 102536)
- FIXED - The “Customers By Referral Source” report was not working if archive data was requested. (GF) (BT 102130)
- **ADDED** - “Credit Card Number Seen” Activity Log entry. This will be added to the log when a user with rights to see the customer’s full credit card number clicks on the AR/CC tab of Customer View. (GF) (BT 102430)
- **FIXED** - Secondary tax numbers were not being reported correctly if prepaid invoices were voided that had alterations taxed differently than the items. (GF) (BT 101819)

**05.20.0007 – 1 May 2009**
- **FIXED** - If a customer had earned multiple reward coupons, the maximum number that would print at pickup was the same as the number of invoices that were picked up. (GF) (BT 93474)
- **FIXED** - The "Modify Existing Promised Date" security right was not working in the Order View screen. (GF) (BT 100509)
- **CHANGED** – Completed the changes to the Customer Ratings system, and updated the ratings screen to reflect the changes. The system no longer prompts for the date range (this is set in the Customer Ratings setup screen), and almost all db functionality is now moved to stored procedures. (DS)
- **ADDED** - Setting for the route reconciliation to be able to accept orders that may not yet be promised, or that may be at another location or status. This setting is called “Allow Reconciliation for All Orders” and located within the route definition. (DS) (BT 98271)
- **FIXED** - Issue with HSL scan during detail and in the HSL/Scantrac screen, where the department setting "Disregard Modifier Prices" was being ignored on subsequent HSL scans. (DS) (BT 99526, 99018)
- **FIXED** - The Item View screen was not using the correct price level if an item was changed in an invoice for a customer with a price level defined. The same problem was happening if you tried to edit an HSL in the HSL ScanTrac screen or if you went into ScanTrac settings from the Details tab of the Customer View screen. (GF) (BT 99795)
- **CHANGED** - The "Account Items Closed With This Payment" button in the AR-CC tab of the Customer View will now include archived invoice data if necessary. (GF) (BT 98201)
- **ADDED** – Specific hotel processing to the conveyor system. Each conveyor profile will now have specific settings governing the processing of hotel invoices (similar to the settings now for counter/route invoices), and the conveyor host and client will utilize these new settings. In addition, the offload tab will now process hotel orders. (DS) (BT 100712)
- **FIXED** – Issue with multiple quantity invoice items with that are subsequently split into single-quantity invoice items with the addition of the itemtrac identifiers – the conveyor slot occupancy would retain the original multiplied number. (DS) (BT 99387)
- **FIXED** – Issue with slot occupancy where the item’s slot occupancy was retained when the HSL was saved, but not revised to newer settings from the price table. (DS) (BT 99395)
- **FIXED** – Hotel manifests were showing all orders in the “Hang” preference column even if “Box” was entered for that invoice. (GF) (BT 77684)
- **FIXED** – Customer Connect would not see the “Customer Specific” route pickup days. (DS) (BT 100007)
- **FIXED** – The “A/R Payments Due” report would split one account onto multiple lines if there was a sub-account on a route. (GF) (BT 99647)
- **FIXED** – All “Lost Tuna” mailing label reports will now use the mailing address instead of the primary address, if one is present. (GF) (BT 92591)
- **FIXED** – The Drawer Checkout lists of checks, credit cards, and “other” tenders now can accommodate more than 200 entries each. (GF) (BT 99776)
- **FIXED** – If “auto-select last customer” is enabled for customer lookup and the default lookup is set to phone number, SPOT wouldn’t remember the last customer if they were looked up using the customer ID. (GF) (BT 98270)
- **FIXED** – The ‘Customer Profile’ reports were overstating sales in some cases. (DS) (BT 93804)
- **FIXED** – Customer Profile report would not correctly recall the visit or sales thresholds in saved profiles. (DS)
- **FIXED** – Confirmed that apostrophes in the values of various collections no longer crash the report, including a) the name of the profile, b) coupon names, c) customer reward items, d) referral sources, e) discount groups, f) charity names, g) frequent flyer program names, and h) department group names. (DS) (BT 100653)
- FIXED – Customer Excel import crash when importing entries with cash credits. (DS) (BT 96872)
- FIXED – The data element ‘RedoReason’ has been restored to the invoice template. (DS) (BT 95946)
- FIXED – Customer ratings screen, when ‘Counter’ only was selected, selected all customers for all routes. (DS) (BT 99852)
- FIXED – The up/down arrow keys and the page up/down keys were no longer working in Customer Lookup. (GF) (BT 100455)
- FIXED – The On-Demand route scheduler will no longer accepts dates that are in the past, and will not accept delivery dates that are before the corresponding pickup date. (DS) (BT 99770)
- FIXED – When scheduling a visit from within the customer view, any changes made to other fields within the route tab would be undone. (DS) (BT 98180)
- FIXED – When reassigning the invoice customer, the system would only prompt for counter/route if the corresponding workstation setting was set. Now the system will, for a new customer assignment with route, prompt for counter/route no matter what. If the new customer is not a route customer, the system will simply set the invoice to counter pickup. (DS) (BT 98273)
- FIXED – The Visit History search only showed the current store for each order, not the actual store of the order. (DS) (BT 98997)
- CHANGED – The customer merge utility will now update the signup date in the newly merged customer record to the oldest of the group, the first visit date to the oldest, and the last visit date to the newest. (DS) (BT 101568)
- FIXED – The ‘Automatic’ Merge Customers will now correctly remove stops for merged customers. (DS) (BT 97683)
- FIXED – The Merge Customers function will now correctly reassign invoices as customers are merged. Invoice reassignment will work as follows: If the ‘Merge To’ customer is counter, all open orders for the merged customers will be assigned to ‘Counter’. If the ‘Merge To’ customer is route, then for each route ‘Merge From’ customer the orders with the same route will be moved over to the new route. Orders with a different route than the owning customer will be left on that different route (it is assumed that if the order was moved to another route, this was deliberate). Counter orders for route ‘Merge From’ customers will remain as ‘Counter’ orders. (DS) (BT 101756)
- FIXED - If SPOT is set up to automatically enable an A/R account for new route customers, but is also configured to have the "Print Statement" flag turned off for new A/R customers, the flag was turned on if the route customer was added from the route stop screen. (GF) (BT 97267)
- FIXED - If "All Stores" is the default customer lookup mode, and "Auto-select last customer" is also enabled, the last customer selected was not auto-selected. (GF) (BT 101495)
- FIXED - The "Customers With Rewards Program" report was not showing customers with a zero points balance if no threshold was entered. (GF) (BT 101374)
- ADDED - "Store Settings > Cashier Settings > Maximum Payment Amount". This will enable payments larger than 25,000.00 (the previous limit). The limit will now be this setting, but not larger than 99,999.99. (GF) (BT 97232)
- FIXED – During ‘Detail’, if the setting for ‘Selected Color Operation’ was set to ‘Create New Item’, if the colors list was NOT on page 1, the system would reset the page and then select the wrong color. (DS) (BT 98539)
- ADDED – To the Customer View / ScanTrac Setup screen, the user initials of the user who originated the HSL. (DS) (BT 101027)
- FIXED – With the implementation of “REF” or refused email address, the system would a) accept erroneously invalid email addresses that STARTED with “REF”, such as (for example) referral@invalidemailaddress..com (note the “…com”) and then would later never email any address that began with “REF” at all. (DS) (BT 101910)
- UPDATED – The excel spreadsheet export to better handle various field types, including most essentially numeric and currency fields. (DS) (BT 101909)
- FIXED – Unspecific error during invoice tag printing if the tag printer is not properly specified at Workstation Settings -> Tagging Settings, that aborted the invoice save and generated an obscure error. The system will now save the invoice anyway, but give instructions on to correct the settings and reprint the tags. (DS) (BT 100985)
- ADDED – The “ClientAccountID” field to the “Credit Card Customers” report, so this report may be used in a mail merge. (DS) (BT 95358)
- ADDED – To the “RouteTrac” screen a button to close an open route. There have been occasional lapses with the AirClic device where a route may not be properly closed. This may now be handled from the “RouteTrac” screen with the “Close Route” button. (DS) (BT 79865)
- FIXED - If an invoice with two items of the same price and that has a 50% deposit is split into two invoices using the Split function in Order View, the deposit is applied to both invoices. (GF) (BT 95263)
- FIXED - Prepaid orders that had been created using the manual Split button and were over the maximum piece count for their department were not reallocating the payment correctly in the Split screen. (GF) (BT 95372)
- ADDED – Setting to determine whether or not the “Conveyor Items Waiting” will show all items in a given invoice when any one item of that invoice is “On Conveyor”, or only the items NOT on conveyor. This is accessed at “Company Settings -> Conveyor Settings -> Conveyor Waiting Report - Show All Items”. (DS) (BT 101435)
- FIXED - The "Outgoing Detail" report was not working if "Combined" store grouping was chosen but only one store was selected. (GF) (BT 99493)
- ADDED – The issue where the invoice was being saved under an incorrect customer from ‘Detail’ will now cause an error, and the invoice will not be permitted to save until resolved. (DS) (BT 96350)
- ADDED – Setting by Route (Store Settings -> Route Settings) to enable or disable reminders. (DS)
- FIXED – The Route Manifest Reconciliation screen will now allow routes paired with the “On Demand Companion Route” to share a single location, and will not show the invoices in the other route as “Not on Route”. (DS) (BT 101799)

FIXED – If the setting “Store Settings -> Mark-in Settings -> ScanTrac Department Change” was set to “Prompt user” AND the “Store Settings -> HSL Settings -> Prompt to define if not found” was not enabled, an HSL scan for a label of a different department than currently on the invoice would simply attempt to redefine. It will now correctly prompt the user to add the item to the invoice. (DS) (BT 45111)

05.20.0006 – 15 April 2009

05.20.0004 – 13 April 2009
- FIXED – Problem with sending ad-hoc emails to customer – was returning an error if no merge fields were found (CJ)
- FIXED – Batch e-mail would count an unselected row in the “blank/refused” stats line. Now it will only count selected rows (CJ)
- ADDED – F3->Menu->General->Email Tracking. This view allows you to create new
- ADDED – Batch e-mail tracking (CJ)
- ADDED – Support for “Refused” e-mail address (CJ)
- ADDED – Orphaned Garment support in Issue Manager->Issue View.
- CHANGED – Ability to edit customer rewards templates (CJ)
- FIXED – Issue with frequent buyer not properly saving a credit if the department name contained a single apostrophe (CJ)
- CHANGED – Modifier import/export is now text-based (CJ)
05.20.0003 – 8 April 2009
- ADDED - Malaysia to the list of SPOT localities. (GF)
- FIXED – Marketing Summary/Detail reports, Services by Group report to execute MUCH faster. While these still will take some time (there is simply a ton of data to sift through) they should now be useful. I have benchmarked this to approx 30 mins for some of the busiest customers. (DS)
- FIXED – Resend Pickups/Voids to the conveyors sent “Add” commands for each item – this is now fixed and properly sends “Del” commands. (DS) (BT 99708)
- FIXED – Issue where voids would not transmit to conveyor if the “Send Zero-Piece Items” was not checked. (DS) (BT 99712)
- ADDED – To the Conveyor Offload Route orders, an option (Company Settings -> Conveyor Settings) to offload in “Stop Order” or “Reverse Stop Order”. (DS) (BT 98230)
- FIXED - The Outgoing Summary report wasn’t making use of the “Company Settings > Report/Printing Settings > Reports Timeout” setting. (GF) (BT 99743)
- FIXED - Hotel statements were mistakenly creating late payment fees and/or finance charges if no activity was found since the last statement. These fees and charges are only implemented for non-hotel statements. (GF) (BT 98733)
- FIXED - Issue with the conveyor recon not correctly recognizing the “Send Zero-Piece Items” setting. (DS)
- FIXED - The HSL Association screen was not using the correct price level for the newly scanned item when replacing a previous item. (GF) (BT 99795)
- FIXED – Updated a number of conveyor-related stored procedures to resolve a number of issues, including a) more precise handling of the “Send Zero-Piece Items to Conveyor” setting, b) better dealing with large numbers of records during the maintenance/purge, c) coping with split and voided items (when “on conveyor”) correctly having their item status set to “off conveyor”, d) correcting issues with the “Items On Conveyor” and “Conveyor Crossover” reports. (DS)
- FIXED - The “Customer Initial Activity” report was not displaying customer visits in the correct order if they spanned two different years. (GF) (BT 95838)
- FIXED – Kiosk dropoffs were not creating the necessary database rows. After fixing the conveyor client so that the rows were being successfully created, a runtime error was occurring when the kiosk dropoff request was processed. (GF) (BT 99858)
- FIXED - Grammatical errors in default new customer Word merge documents. (GF) (BT 98289)
- FIXED - Issue with split at detail (from single quick) where an invoice comment would not replicate throughout all split tickets. (DS) (BT 97727)
- ADDED – FirstVisit and LastVisit fields to the excel customer import. (DS)
- ADDED – “Process Step Scans > 1” report to the Production folder of reports gallery. Shows all invoices scanned into a Process Step more than once. (SK) (BT 98516)
- ADDED – “Voided Items (Select Customer)” and “Voided Orders (Select Customer)” reports. Same as Voided Items and Voided Orders but adds prompt for customer name. (SK) (BT 98262)

05.10.0031 – 6 March 2009
- FIXED - If credit card batching is enabled and automatic prepay at detail is enabled and an invoice is redetailed (causing a price increase) before the batch is run, an extra credit card payment for the price difference is created when the batch is run. (GF) (BT 93449)
- ADDED - Support in SPOT for HMC kiosk with new conveyor interface. This includes two new activity rights, "Process Kiosk Requests" and "Process Payment Requests", and two new Activity Log events, "Kiosk Request Processed" and "Payment Request Processed". (GF) (BT 92752)
- ADDED - Support for upcharges with a price that has 3 decimal places (e.g., 35.5 cents, or .355). (GF) (BT 96197)
- ADDED – “Preferred Language” field in user setup screen. The options right now are English and Spanish. This will enable ProductionTrac to display screens in Spanish, if desired. (GF)
- ADDED – Posting Context field to the conveyor interface, to better communicate to the conveyor client what is going on with any given event. (DS)
- FIXED – Possible loophole in invoice save that may result in an unsaved invoice during order pickup that didn’t throw an error. (DS)
- FIXED - A/R statements that included check payments from the U.K. or former British territories were only showing "chequ" instead of "cheque". (GF)
- MOVED - "Leave Posted Orders Unsold" setting at the "Store Settings > Hotel Settings > Hotels" level is now at the division level of each hotel. (GF)
- FIXED - If "Single Drawer" cash drawer association is used, it was possible to perform a pickup on one workstation after the drawer checkout began on another workstation. The pickup payment would then not be included on the Z-report. The drawer checkout workstation will now create a lock when checkout is entered, which will prevent other workstations from performing a pickup until the checkout is completed. (GF) (96092)
- ADDED - "Non-Taxable Amount" to Tax Summary section of Cashout Summary report. (GF)
- FIXED - Non-taxable sales were reporting an erroneous amount if tax is enabled, enviro is enabled, and the enviro is configured to be taxed. (GF)
- ADDED - Ability to send receipts by email for payments on account. This required the following new settings: "Store Settings > A/R Settings > Send E-Mail Payment Receipt", "Store Settings > Email Settings > Event - A/R Payment Posted > Subject", "Store Settings > Email Settings > Event - A/R Payment Posted > Message File (HTML)", and "Store Settings > Email Settings > Event - A/R Payment Posted > Declined Message File (HTML)". (GF) (BT 95546)
- ADDED – New Tokens for A/R payment receipts & general emails:
  The following token is new to emailing in general: @ACCTBALANCE
  The following tokens are only supported in email *.htm files that are used for AR payment receipts:
  @PAYMENTDATE
  @TENDER
  @PAYMENTAMOUNT
  (GF) (BT 95546)
- FIXED - An "Invalid procedure call or argument" error was generated if the user tried to print the list of open callbacks. (GF) (BT 94294)
- FIXED – The HSL association screen will now sub-divide multiple-quantity line items upon entry, so the HSL identifiers will correctly associate with single items. (DS) (BT 97691)
- FIXED - Occasionally two rewards progress slips with differing amounts would print at Order Pickup. (GF) (BT 96490)
- FIXED – When an order was resent to a storage conveyor from within order view, the number of storage slots was not getting correctly transferred to the conveyor. (DS) (BT 95791)
- ADDED – Registry keys to disable the Export/Import functions from within the program config. These are "DisableMetaStoreExport" and "DisableMetaStoreImport" respectively. (DS) (BT 97247)
- FIXED - The store/route selection screen for batch emailing was not showing all the customers if all stores were selected. (GF) (BT 93721)
- FIXED – The Issue Manager did not correctly update the due date for the entire issue. Now, when an action is added to an issue, the issue due date inherits the due date of the LATEST action added. (DS)
- ADDED – Overdue issue report (by user) that will list open issues overdue as of a specified closing date. (DS) (BT 93900)
- ADDED – Email validation and warning to the customer screen. (DS) (BT 95547)
- FIXED - It was possible to issue/revoke cash credit while another workstation was performing a Pickup for the same customer, which resulted in cash credit balance inaccuracies. (GF) (BT 90922)
- FIXED - Unresolved price-later alterations that were removed in Item View were not clearing the invoice’s price-later flag, resulting in the route order not being able to be sold in the Post Orders screen. (GF)
- FIXED – HSL Association screen, so that when an item is replaced by an existing HSL scan, the item will remain in its place. (DS)
- FIXED – Conveyor Auto-Split function, wherein other conveyors were not consistently getting the split invoice data. (DS)
- FIXED - Detailing an order for a hotel defined in another store was not applying the hotel discount if central markin was used. (GF) (BT 92666)
- FIXED - Charges for one penny would occasionally appear on the account of hotel customers if the enviro type "percentage" is used and the order contains more pieces than the department-defined maximum (i.e., was created using the "Split Now" button). (GF) (BT 94745)

05.10.0030 – 6 January 2009
- FIXED - Describe-and-price modifiers were not taking input from the number pad in the description field. (GF) (BT 92397)
- ADDED – Conveyor auto-split feature, to implement an ability to markin large orders, but have those orders split into smaller parts as they are loaded onto the assembly conveyor. (DS)
- FIXED - An item with HSL that included an alteration that pushed out the promised date was getting reset to the default promised date. (GF) (BT 91470)
- CHANGED - Pickup now marks conveyor items as offloaded only if they are not already offloaded. (DS) (BT 93607)
- FIXED - Sold invoices with post-tax hotel discounts were not showing the correct discount amount in the Visual Invoice. (GF) (BT 93663)
- FIXED - Invoices with a post-tax hotel discount were not bringing the discount across to new invoices created in the Split screen from Order View. (GF) (BT 93625)
- FIXED – Setting for "Require Route Assignment" was not working. (DS) (BT 93417)
- FIXED – Setting for “Require Route Assignment” was not working. (DS) (BT 93417)
- ADDED – To the Order View an option to declare all items as “Off Conveyor” (assembly or storage) on an order, overriding the data as obtained from the conveyor. This allows voids, redos, write-offs etc to proceed if some item on the invoice still thinks it’s “On Assembly”. (DS) (BT 93625)
- ADDED - Hong Kong to the list of SPOT localities. (GF)
- CHANGED - Swiping a credit card in Customer View if the store doesn't have a credit card profile defined now displays a message that is less confusing and includes information about the required setting. (GF) (BT 93652)
- ADDED – Store Settings -> Customer Settings -> Default Tender Types, sets the default tender types to DISABLE for new customers as they are added. (DS) (BT 77487)
- CHANGED – Updated the "Workstation Not Licensed" message to notify the user to first check their network connectivity. (DS) (BT 70065)
- ADDED – "Charity Donations" report. (GF) (BT 88081)
- FIXED – The system would lock up for a couple of minutes when splitting invoices prepaid to A/R. (DS) (BT 94275)
- ADDED – Issue with Assisted Assembly and single-item invoices. (DS)
- ADDED – Message in Assisted Assembly, so that when an order is rejected with "In Assembly", the system now indicated which workstation has the invoice. (DS)

05.10.0029 – 6 December 2008
- FIXED - "Object variable or With block variable not set" error when entering Price Quote. This was introduced inadvertently in 05.10.0024. (GF) (BT 93086)

05.10.0028 – 25 November 2008
- ADDED - "Change Referral Source" activity right to the Customer section. Also added "Customer Referral Source Modified" activity log event. (GF) (BT 91886)
- ADDED – Option to the Assisted Assembly screen to “Fast Load” which will not load and display the invoice. This does NOT function when the system is set to print the invoice at assembly. (DS) (BT 88916)
- CHANGED – Updated a few of the stored procedures and corrected a few miscellaneous errors. (DS)
- CHANGED – Assisted Assembly screen to show item-level status updates “On Assembly” and "Off Assembly" similarly to how the conveyor systems work. The invoice status is NOT updated to assembly at the initial load, although an invoice history event is recorded (same-status event). (DS)
- ADDED – To the Assisted Assembly screen, a control allowing the user to split the unassembled items from the currently selected order, allowing the assembled pieces to complete the assembly. (DS) (BT 88916)
- FIXED – When redefining an item in Item View, the conveyor context was not getting set according to the new item. (DS) (BT 91407)
- FIXED – Issue with the conveyor “Item Key Mode = No ID” setting, with the conveyor code imposing an ItemTrackingKey on non-conveyor items. (DS) (BT 90147)

05.10.0027 – 14 November 2008
- ADDED – Support for integrated security db connection in Account Node->Data Stores (CJ) (BT 92123)
- ADDED – Support for integrated security db connections in server setup (CJ) (BT 92123)
- ADDED – Support for integrated security db connections in the archiving extended properties (CJ) (BT 92123)
- ADDED – Company Settings->Customer Reward Settings->Compute by Piece instead of by dollars (CJ) (BT 81099)
- FIXED - The “Dropoffs By Hour” was including data from stores that were not selected. (GF) (BT 91137)
- ADDED – Workstation Settings->Markin Settings->Markin for Customer in Another Store. The options are: Allow, Prompt, and Deny (CJ) (BT 85775)

05.10.0026 – 12 November 2008
- CHANGED – Moved the “Conveyor Offload” button from the menu to the “Conveyor Operations” screen, Tab 9. (DS)
- ADDED – Functionality to the conveyor to have the conveyor auto-split. There are new settings established within the conveyor profile to “Split At Conveyor” and “Print On Split”. Requires the v1.0S SBS Conveyor Host AND Client. These settings should work with any conveyor. (DS)
- FIXED - The “Visit” email notify processor interceptor to include these items: 1) Consolidated the “Tokens” to use the same functions as the other email parsing systems; 2) Added tokens for the “Visit” racking totals for @ORDERS, @PIECES, @PRICE and @BALANCE; 3) Corrected the Racking with Visit functionality so it includes only orders in the current store, instead of looking across all stores; 4) Corrected the retrieval of the customer @ROUTENAME token to be more consistent with current SPOT functionality; 5) Corrected the error dialogs so it didn’t always report as an MS Outlook failure. (DS) (BT 91031)
- FIXED – Invoice saving error related to Asian characters and customer discount groups. (GF)
- FIXED - Use of the Split Now button after marking in a price-later item or alteration could result in the next invoice being flagged incorrectly as having unresolved price-later items. This prevented posting of route orders for the customer in question. (GF) (BT 91676)
- FIXED - Adding a newly-created customer as the master customer in a hotel will cause a crash. (GF) (BT 91218)
- FIXED – Splitting an order with printed tags generated an “Index not Found - /10 cpi” error while attempting to save the new order. This is corrected. (DS)(BT 90740)
- FIXED - The maximum payment amount SPOT will allow is now 25,000. This will prevent accidental swipes of credit cards/gift cards, etc. (GF) (BT 91771)
- FIXED – Issue with Customer FB being processed still when the route's marketing incentives are disabled. (DS) (BT 90528)
- FIXED – An invalid credit card entry taken at order pickup (or any place the tender window shows up) will now interrupt the user with an explicit message. (DS) (BT 90197)
- FIXED – The route “Post Orders” screen to eliminate any possibility of duplicate orders showing up on the posting screen. This results in several payment-related issues, including multiple charges to credit card for the same set of orders. (DS) (BT 87532, 90617, 91199)
- FIXED - Post-tax hotel discounts were not applying to all orders in a markin session if multiple orders were created via auto-splitting. (GF) (BT 91737)
- FIXED – When the time clock issue occurs where the clockout time is incorrectly set to 1899, we have been running a script to correct this. This is, of course, not convenient. The system is now
updated to perform this check from within the Time Clock Manager for a specific user when that user is selected for edit. (DS) (BT 90724)
- ADDED – Production Status View (with enhancements) Menu->General (page 3)->Production Status (CJ)

05.10.0025 – 30 October 2008
- ADDED – Functionality to the "Route Post Orders" to implement the marketing incentives programs for route orders as they close. A "Disable Marketing Incentives" option within the route settings may disable this. (DS) (BT 89877)
- FIXED – There were certain conditions that resulted in multiple entries for a particular notification type (Delivery Reminder, Orders Ready, Route Order Detailed, etc) for a given customer. This resulted in an occasional duplication in the actual message sent. This condition is now resolved during customer save. (DS) (BT 89684)
- ADDED – To the Excel Customer import, fields for Subdivision and Referral Source. (DS)
- ADDED –Fields to the clerk profile for "Commission (%)" and "Goal - Pcs/Hour", for use with productiontrac. (DS)
- FIXED – Issue with the merge / overlay where items from the new customer view overwrote items from the old (including route and signupdate assignments. (DS) (BT 90188)
- FIXED – Issue with SPOT Classic import where the tax rate didn't not accurately transfer for certain invoices. (DS) (BT 89035)
- FIXED – Two critical bag scan related nodes are now assured to be present in the printed invoice data. (DS)
- ADDED - "Store Settings > Hotel Settings > Hotels > (Hotel Name) > Leave Posted Orders Unsold" setting. This will prepay the hotel orders, but leave them in Detail status; they can then be racked. These orders will not show on future manifests or in the Post Orders screen. (GF) (BT 90430)
- ADDED - Support for CC settlement with the "PPI Gateway 2" interface. (DS)
- FIXED - "Employee Production" report was grouping the employees in their 'home' store instead of where they clocked in. (GF) (BT 90518)
- FIXED - The Split and Redo functions now save everything within a transaction, so if something goes wrong with the saving either the original or new orders, the entire save is failed. (DS) (BT 90357)
- ADDED – Capability to display and print invoice-related fields in Asian languages. (GF) (BT 86914)
- FIXED - Restoration manifests were not printing if the store name is over 40 characters in length. (GF) (BT 90500)
- FIXED - SPOT Scheduler Service config file was not pointing to the SBS folder structure. (GF) (BT 90761)
- FIXED - Hotel customers that belonged to a previously-deleted hotel may now be added to a different hotel. (GF) (BT 89781)
- FIXED – SPOT Workflow tab problems not being able to select detail (CJ) (BT 88089/BT88091)
- CHANGED – When you clock someone out, SPOT now logs them out (in pin with login timeout mode) (CJ) (BT 88459)
- FIXED – Minor issue with Cancel dialog not popping up properly in keyboard markin (CJ) (BT 90080)
- ADDED – Adjustments now supported at Quick (CJ) (BT 90495)
- FIXED – Small cosmetic bug in Store->Route->Print Driving Instructions (CJ) (BT 90598)
- FIXED – Search column was not taking year of order into account (CJ) (BT 87644)
- FIXED – Menu->HSL Association generating runtime error if no invoice was previously scanned (CJ) (BT 86946)

05.10.0024 – 15 October 2008
- ADDED – A "Bag Scan History" button to the Route tab of customer view. (DS) (BT 81767)
- ADDED – Alerts and Advanced Searches for “Split Today” and “Split Today – All” (DS) (BT 67705)
- FIXED – Issue with Hotel-Specific Invoice Template, when reprinting invoices from a store NOT associated with the hotel. (DS)
- FIXED - Merchandise sales that involved more than one different item were not working properly. This was introduced inadvertently in 05.10.0021. (GF)
- FIXED - SPOTscan was not racking multiple invoices to auto locations. This was introduced inadvertently in 05.10.0021. (GF) (BT 87432)
- FIXED - Using a customer's CCOF at pickup if the clerk doesn't have rights to see the full credit card number will not finish the transaction. (GF) (BT 87406)
- CHANGED - The "Daily Snapshot" report will now prompt for store selection instead of running automatically for all stores. (GF) (BT 86158)
- FIXED - "Type mismatch" error after creating a Direct Receive order in a store with a MP storage conveyor. (GF) (BT 86837)
- FIXED – “Callbacks By Type” report was not working. (GF) (BT 87104)
- FIXED - The hotel statement now includes the enviro with the tax in a combined column and reports the correct invoice base amount, consistent with the way the hotel manifest displays. (GF) (BT 86993)
- FIXED - The A/R summary information in the Customer View and Apply Payments screens can now display larger amounts completely (e.g., statement balances > $9,999.99, payments > $999.99, etc.). (GF) (BT 87220)
- FIXED - CCOF Payments function was not checking the "Apply A/R Payments" security right. (GF) (BT 87678)
- ADDDED - CCOF Payments and Statement Wizard will now prompt the user to confirm their store selection if at least one outside store is selected for payment creation. (GF) (BT 87678)
- CHANGED - Queries in the Activity Log screen have been optimized. (GF) (BT 88047)
- FIXED – Long department group abbreviations caused an invoice save error (DS) (BT 87191)
- FIXED – The "Orders By Comment" report now shows orders with manual comments as well as pre-defined comments. (GF) (BT 86509)
- FIXED – Issue where the stored manifest date was the date it was run, not the date it actually covered. (DS)
- ADDDED - Sub-account grouping for Statement3.rpt statement layout. (GF) (BT 87149)
- ADDED - "Store Settings > Hotel Settings > (Hotel) > (Division) > Show Item Info" setting. If enabled, the hotel manifest will display, by division, a listing of the items belonging to each invoice immediately below the line for the invoice itself. (GF) (BT 87575)
- ADDDED - Completed three reports to give data on the bag scans. One report shows scans in order of customer name, the second shows scans in the order scanned, the third provides a summary of scans per route matched with visits. (DS) (BT 88256)
- ADDDED – The Visit table is now included in the archiving process. (BT 74621)
- ADDED – Fields to the bag tag template for phone, email, pickup data, and delivery data from the customer route tab. (DS) (BT 84517)
- FIXED – Advanced (XML) Customer & Invoice Import functions, errors introduced in 05.10. (DS)
- FIXED – Duplicate Customers screen – The address filter now excludes customer entries with no address, the filter for “Starts With” now works as “Starts With” would imply (ie, “Starts with B” now starts with “B” and doesn’t continue with “C” and “D” and so forth). Also fixed a couple of minor cosmetic issues. (DS)
- ADDED – The ProductionTrac User initials will now show in the invoice item history grid. Also renamed “Workstation” to “Location” to be more accurate. (DS)
- FIXED - Adding a new hotel customer was taking a very long time if there were many customers already belonging to the hotel. (GF) (BT 84797)
- FIXED - The Z- and X-reports were not displaying "Z-Report" or "X-Report", respectively, at the top of each page. This was introduced inadvertently in 05.10.0021. (GF) (BT 88603)
- FIXED – The customer merge utility will now also merge all WEB requests and cancellations. (DS) (BT 88503)
- FIXED - Empty "Scheduled/Delivery Only" route manifests that were configured to use a signature line were causing a crash. (GF) (BT 88585)
- FIXED - Crash in the Item Tracking screen (where you can scan the HSL to identify it) when the item cannot be mapped to the items within the price tables. (DS) (BT 88794)
- FIXED - Hotel invoices that had been discounted 100% were showing on the hotel statement with a piece count of 0. (GF) (BT 88569)
- FIXED - Error with UK batch credit card processing. (DS)
- FIXED – Issue with Route Setup from within Customer View, where inactive routes still showed up in the routes list. (DS) (BT 88286)
- FIXED – Issue with “Prepaid to CC” invoices, where if the prepaid invoice is redetailed and the price is reduced, the system a) would not issue the cash credit, and b) would not make the order available in order pickup. (DS) (BT ?)
- FIXED - Batch operations from the Search screen were crashing SPOT if there were a very large number of invoices in the list. (GF) (BT 87225)
- FIXED - Reprinting a receipt for a credit card A/R payment generates a trapped error. (GF) (BT 88395)
- FIXED - Going into Order View at Pickup was generating an error if coupons have been created but have not had their properties saved. (GF) (88864)
- FIXED - Invoices with a post-tax hotel discount that had had a price change since the initial markin were showing the wrong price on the hotel manifest and statement. (GF) (BT 88987)
- FIXED - Hotel manifests that were run for hotels with no customer assignments were showing an error message. (GF) (BT 89159)
- FIXED – Issue where the scanned HSL would not always select the customer "Price Level". This primarily occurred when the HSL was scanned from the "Lookup Customer" screen. This also was an issue in the "Scan HSL/ItemTrac" screen, but this of course did not result in a mis-priced order. Both issues are fixed. (DS) (BT 89232)
- FIXED – The Assisted Assembly screen will now correctly process “Redo” items. (DS) (BT 89314)
- FIXED – Issue with loading the customer view after users had been permanently removed, when those users had previously added visits / cancellations to the route. (DS)
- ADDED - Botswana to the list of SPOT localities. (GF) (BT 89486)
--fixed - The "Preset Rack Location" feature did not work after the initial invoice was scanned if fast racking was enabled. (GF) (BT 88984)
- FIXED - Primary hotel discount limits are not working if the hotel division is configured to apply discounts post-tax. (GF) (BT 88372)
- FIXED - Billing groups configured not to be pre-selected during statement creation were still checked by default. (GF) (BT 89598)
- ADDED – F3 Menu->General (Page 2)->Batch Markin (CJ)
- ADDED – Customer View->Detail->Locker (Yes/No/Prompt) – for use with locker/kiosk scenarios (CJ)
- **ADDED** – Invoice Template->Locker (blank if non-locker, “Y” if locker. Use with EvaluateIf to print a special message on the invoice template if the order is a locker order) (CJ)
- **FIXED** – Issue with multiple cc payments to an invoice (same cc number), that are then reversed or voided. The system will subtract the subsequent payments instead of adding them while attempting to consolidate the transactions a single credit. (DS) (BT 89868)

**05.10.0023 – 27 August 2008**
- **CHANGED** – All modal form calls are now invoked through a new Process.ShowModalForm method that disables the login timeout (CJ).

**05.10.0022 – 26 August 2008**
- **ADDED** - Route-specific auto-adjustments now will be added at Quick as well as Detail status. (GF) (BT 86707)
- **FIXED** – Customer View->Route Setup error (CJ) (BT 85016)
- **FIXED** – Cancel pickup would ask twice (CJ) (BT 86756, BT 86761)
- **FIXED** - Describe-and-price alterations were not calculating secondary tax rate correctly. (GF) (BT 85043)
- **ADDED** – The customer merge utility now accounts for and merges frequent buyer (customer rewards) data. The automated merge utility will also show basic fb information in the grid. (DS) (BT 74951)
- **ADDED** – The HSL / ScanTrac screen will now show the creating user as well as the date (new labels only). (DS) (BT 85771)
- **FIXED** – Issue with entering route setup or adding a crm entry for a duplicate customer. The options to "Discard New" or "Merge" don't make sense in this context, so the options now are only "Save New with dup" or "Cancel". (DS) (BT 84569)
- **FIXED** - Tax was not displaying correctly on hotel statements for prepaid orders that had changed price and had an account adjustment. (GF) (BT 86859)
- **FIXED** - Going into Customer View after going into Item View in the Markin screen resulted in a 'Index not found - RouteID' error. (GF) (BT 86881)

**05.10.0021 – 22 August 2008**
- **FIXED** - The Web Requests screen was not handling the newly encrypted credit card information from CustomerConnect. (GF)
- **FIXED** - The "Out of Pattern - Visit" and "Customer Profiling" reports were not working. (GF) (BT 86023)
- **FIXED** – The printing system will now use a copy of the template when rendering invoices, receipts, etc, leaving the original unmodified. (DS)
- **FIXED** - Merchandise items whose SKU was not keyed in using the same case as the definition in Company Settings were not taking the price specified by the clerk. (GF) (BT 86011)
- **FIXED** - Email statement attachments now have customer-specific names, which will prevent file access conflicts. This problem occasionally resulted in a customer receiving a different customer's statement. (GF) (BT 85839)
- **FIXED** - The Post Orders screen for hotels now lists the orders according to the configured sort order for the hotel manifest. (GF) (BT 85164)
- **FIXED** – System Rights were inaccessible in domain browser (CJ)
- **FIXED** – Modified internal security mode structures to resolve various security issues (CJ) (BT 86339 is one of them)
- **CHANGED** – Force a login for File->Logoff and File->Exit operations (CJ)
- **FIXED** – Time clock force reply required was not working for Notify on PIN/Notify on Clockin modes (CJ) (BT 84856)
- **FIXED** – Clicking ‘Close’ on Customer->Route->Route Setup would cause level 1 error (CJ) (BT 85016)
- **FIXED** – Standard markin screen not working if a visit adjustment or auto-adjustment was less than 6 characters long (CJ) (BT 85511)
- FIXED – SPOTQuery Builder field Customer->User Last Modified was not mapping properly to the ClientAccount.LastUserModified field (CJ) (BT 84636)
- FIXED – Finish on Detail markin when next operation is set to Prepay was automatically navigating to the prepay screen even if there was no open cash drawer present (CJ)
- FIXED – Reports were crashing sometimes after 1) printing a report; 2) File->Logoff to a different store; 3) print another report (CJ) (BT 85018)
- FIXED – Keyboard markin was not forcing upcharge selections when required (CJ) (BT 84645)
- FIXED – Error when loading notification recordsets for Detail (Both) and Ready (Both). (DS) (BT 86104)
- FIXED – Issue with HSL scan crashing if the price table is invalid or missing. (DS) (BT 85693)
- FIXED - The "Production By Item" report was timing out for some customers. (GF) (BT 85908)
- FIXED - The % character could not be used in any of the fields in Customer View. (GF) (BT 86223)
- ADDED – Functionality to log errors to a database (target catalog is contained in the reg entry “ErrorConnectionString” and must contain table dbo.SPOTErrorLog) (DS)
- FIXED – Issue with the correct selection of fonts during invoice printing. (DS) (BT 84439)
- FIXED – A/R Customers with CCOF report. (DS) (BT 84255)
- UPDATED – SPOT Query builder to include modified CCOF entries. This required the addition of a new domain, labeled “Customer CCOF” which may now be joined to the Customer table to obtain the critical fields. (DS) (BT 84255 part B)
- FIXED - If you edit a previous drawer checkout, the beginning cash amount always shows on the screen as $100, regardless of the actual amount. (GF)
- ADDED – To the conveyor operations screen “Assembly Orders” tab a button allowing the removal of all orders currently loaded on a given conveyor. (DS) (BT 84083)
- CHANGED – Conveyor Manufacturer specification is now read from table, rather than being hard-coded. (DS)
- ADDED – Visit Association option of “1 Week”. This will calculate from midnight one week ago. IE – if the markin is occurring on Tuesday, the system will consider through the previous Monday to 12:00 AM. (DS) (BT 71512)
- CHANGED – Changed - Customer Excel Import will now search across all stores for a matching "ID". If the "ID" is to be found in the current store, this is the default. If not, other stores will be considered. (DS)
- FIXED – The Customer Excel import will now generate an error if the customer name field is not present. (DS)
- FIXED - "Customer Profiling" report did not allow selection of stores or routes. (GF) (BT 86688)

05.10.0020 – 12 August 2008
- FIXED - Reprinting invoices for a single statement from the View Statements screen was printing invoices for all statements in the list. This was introduced inadvertently in 05.10.0015. (GF) (BT 85603)
- FIXED - The "Manifest - Detailed Orders" and "Manifest - Ready Orders" reports were not working. (GF) (BT 84999)
- FIXED – All reports in the Issues folder of the Reports Gallery were only including data from one of the selected stores. (GF) (BT 85122)
- FIXED – Store list in the login screen and report screens was in alphabetical order instead of store number order. (GF) (BT 84857)
- FIXED - When "Store -> Restoration Settings -> Select Invoices For Manifest" was checked, the list of invoices would never appear and the report would not run. (GF) (BT 84858)
- FIXED - Hotel divisions with the "Discounts Calculated Post-Tax" flag set were not calculating the discount correctly. This was introduced inadvertently in 05.00.0016. (GF) (BT 85880)
- FIXED - The Web Requests screen was not handling the newly encrypted credit card payments from CustomerConnect. (GF)
- ADDED - "Invoke Scheduled Tasks" system right. (GF)
- FIXED – Monthly customer rewards not printing (reported by TMW) (CJ)
- ADDED - Implemented the "Lot" and "Department" filters for the single screen assembly function. This function will now enforce the department group of the first invoice scanned for all future scans. (DS)
- ADDED - Invoice history will now show the route bag scan. (DS) (BT 85719)
- FIXED – Issue with incomplete FB profiles (redemption points = 0) that created a divide by zero error during invoice save. (DS)

05.10.0019 – 1 August 2008
- FIXED – Post Orders was always in prepay mode (introduced in 05.10.0018 with the Prepay Kiosk Orders feature) (CJ)
- FIXED - New "fast racking" changes were not calling process interceptors for process steps. (GF) (BT 81769)
- FIXED – Force Clockin not working properly (introduced in 5.1) (CJ) (BT 85540, 85530, 85529, 85487)
- FIXED – Issue with multiple modal forms and the timed logout function. If one modal form was invoked on top of another, the dismissal of the second would reinstate the timed logout, which in turn would result in errors. (DS)
- ADDED - "Store Settings > A/R Settings > Show Tag Info on Statements" setting. If checked, a summary line containing a list of all tags for an invoice will appear on the statement below the line for that invoice. (GF) (BT 84503)
- ADDED – Added duplicate Credit Card Transaction trapping. This is activated by setting an ‘interval’ in minutes (Store Settings -> Credit Card Settings -> Duplicate Transaction Interval), so that if within that time a duplicate transaction is run through the cc process it won’t charge the card again but will pass back the previous auth/ref numbers. A duplicate transaction is flagged when the CC MID, customer, card, amount, and invoice list matches a recent previous transaction. (DS)

05.10.0018 – 30 July 2008
- ADDED - "All" invoice totals by customer to the existing "In Process" and "Ready" totals in the Customer Lookup screen. (BT 84756)
- FIXED - Default city value was not populating the correct field in Customer View for New Zealand-based SPOT users. (GF) (BT 84593)
- FIXED – SPOT was not sending data to HMC conveyors on the old conveyor interface. (GF) (BT 84883)
- FIXED – Changed all modal dialogs to disable pin with logon timeout (CJ).
- FIXED – Crash when clicking Close button on Import/Export screen (CJ) (BT 85245)
- FIXED – Crash when clicking Logout and then letting SPOT sit until the login timeout is reached (CJ)
- FIXED – Transaction Detail report was placing credit card numbers in the "Other" column if the logged-in store had credit card processing disabled. (GF) (BT 85192)
- FIXED - HSL definitions that included an upcharge from a referenced upcharge table were crashing when the user attempted an item price change. (GF) (BT 85378)
- ADDED – Menu->Payment->Prepay Kiosk Orders (CJ) (BT 84593)
- CHANGED – Post route orders load time now significantly faster (CJ)
- FIXED - Route names with an apostrophe were returning an 'Invalid Search' error when the 'View Orders' button was pressed. (GF) (BT 84773)
- CHANGED – File->Logoff now forces a PIN selection (CJ) (BT 85201)
- FIXED – Setup->Store->Cashier->Edit Checkout Counts was generating an error (CJ) (BT 85194)
- CHANGED - The "Store Settings > Racking Settings > Fast Racking" option now is much faster, if no autopay or price-later scenarios apply to the invoice being racked. (GF) (BT 81769)
- FIXED – The "Daily Report" would not run if an invoice during the dates in question had an unusually long department group name. (GF) (BT 85190)
- FIXED – Issue where a NEW HSL entry would not send correctly if "Require ItemTrac" was not checked. Normally, in conveyor systems, this would be checked, but in certain installations the user needed to be able to save without a valid HSL assignment. (DS)
- ADDED – Setting to allow or disallow zero-piece items to be sent to the conveyor. (Conveyor Settings -> Send Zero-Piece Items to Conveyors). (DS) (BT 85180)
- FIXED – Issue where the PIN prompt would generate an error on an initial login (program execution or return from settings). (DS)
- FIXED – Issue with invoice transfer introduced in 05.10 (DS)
- FIXED – Issue where if a tag is entered during the detail process the system will generate an error. (DS) (BT 85352)
- FIXED – Issue with Receipt reprint where the cc type would not reprint correctly. (DS)
- FIXED – Issue with a redo on a route order not using the correct promised date schedule. (DS) (BT 84852)

05.10.0017 – 16 July 2008
- FIXED - Issue where a NEW HSL entry would not send correctly if "Require ItemTrac" was not checked. Normally, in conveyor systems, this would be checked, but in certain installations the user needed to be able to save without a valid HSL assignment. (DS)

05.10.0016 – 15 July 2008
- FIXED - If hotel statements are created in a store other than the store where the hotel is defined, the hotel name is missing on the statement. (GF) (BT 84195)
- FIXED – Connection Creep on ReserveOperation command (CJ)
- CHANGED – Added Timeout property to OpenRecordset (CJ)
- ADDED - "Store Settings > Hotel Settings > (Hotel) > Show Item Info" setting. If enabled, the hotel manifest will display a listing of the items belonging to each invoice immediately below the line for the invoice itself. (GF) (BT 84289)
- FIXED – Keyboard markin not properly terminating causing memory leak (CJ)
- FIXED – Single-screen markin not properly terminating causing memory leak (CJ)

05.10.0015 – 12 July 2008
- FIXED - Reports with email presentations that invoked a process interceptor to insert a CRM entry were getting a type mismatch error. (GF) (BT 84402)
- ADDED - "Store Settings > A/R Settings > Statement Balance Threshold" setting. If set to an amount > 0, the View Statements screen has a summary line for statements whose balance is under the threshold and a summary line for statements over the threshold. (GF) (BT 73646)

05.10.0014 – 10 July 2008
- FIXED - Crash going in to billing group setup in Company Settings. (GF)
- CHANGED - "Incoming Summary By Clerk" and "Incoming Summary By Clerk (Hourly)" reports now include only those invoice history records in which the invoice price or piece count actually changed. This prevents superficial save events from adding clerks that shouldn't be included to the report. (GF) (BT 82990)
- ADDED - Ability to select another store within the Inventory Balancing screen. (GF) (BT 78322)
- FIXED – Could not see list of reports in the Quick Reports setup (CJ) (BT 84084)
- ADDED - "Store Settings > Report/Printing Settings > Custom Statement Barcode Symbology" setting. This will enable SPOT users that have customer IDs exceeding 8 characters in length to use the more compact Code 128 symbology, which will make the customer barcodes fit on the custom statement better. (GF)
- ADDED – "CashCredit" column to the excel customer import (DS)
- FIXED – Conveyor reconciliation included items with zero piece counts as needing to be added to the conveyor. This is no longer so. (DS)
- FIXED – Issue with this dialog not loading - fixes hotel name/room prompt for hotel customers. (DS)
- FIXED – Route auto-assignment code to handle on-demand routes and correctly setting the customer specific rules. (DS)

05.10.0013 – 2 July 2008
- FIXED - Crash when the user attempted to delete a report in the SPOTQuery screen. (GF)
- ADDED - Hotel Guest Name/Room search to the primary search screen (DS) (BT 83881)
- ADDED – System will now add an invoice history entry if an attempt is made to rack an order in the wrong store. (DS) (BT 83882)

**05.10.0012 – 2 July 2008**
- CHANGED – IF File->Logoff is selected, SPOT will re-query the registry for the ESMConnectionString (CJ).
- ADDED – License agreement language and button to home page (CJ).
- FIXED – Activity log connection creep issue (CJ).
- FIXED - Time clock reports that required a date range were not functioning. (GF) (BT 83801)
- FIXED - Reports that used Word merge were not including the correct store information if the customer belonged to a different store than where the user was logged in. (GF) (BT 83663)
- FIXED - If the tax method for manual adjustments was set to “Pro-rate”, the taxable amount in the Cashout Summary report was not correct. (GF) (BT 82921)
- FIXED - If SPOT was configured to tax enviro charges and an enviro cut-off amount was set and the invoice price was under the cut-off amount, tax was being applied to what the enviro would have been if it had been present. (GF) (BT 83387)
- ADDED - When performing a reverse pickup and using RFID tags, the tag association screen would appear without warning. There is now a dialog that will explain to the user what is about to happen. (DS)
- FIXED - When performing a reverse pickup and using RFID tags, the tag association screen did not highlight the first item. This is now corrected. (DS)
- FIXED - Issue with the system crashing during order pickup (introduced in 05.00.0016) when cc processing is disabled. (DS) (BT 82202)
- FIXED - Issue with the system not finding the customer route when it belongs to a store different from the current store for the workstation (DS)
- FIXED - Issue in assisted assembly wherein the VI locks to a certain invoice when that invoice is modified in order or item view. (DS) (BT 83553)
- FIXED - Issue in assisted assembly where the system prompted twice for closing the screen (DS)

**05.10.0011 – 25 June 2008**
- FIXED – If QueryTerminate returned back true the existing view was disabled (CJ)
- FIXED – Touch Screen-Single markin method was double-prompting to cancel when clicking Cancel (CJ)
- FIXED - Changing the store selection for graphs on the Home Page was not updating the graph. (GF) (BT 82062)

**05.10.0010 – 24 June 2008**
- FIXED – OpenRecordset call would not properly handle certain token replacements, resulting in some settings views not working properly (DS)

**05.10.0009 – 24 June 2008**
- FIXED – SPOTQuery-type reports would not run. (GF)

**05.10.0008 – 24 June 2008 – BAD BUILD – DO NOT USE**
- FIXED – Any SQL Statement-type reports making use of the @DateRange token were getting a "Type mismatch" error. (GF)

**05.10.0007 – 24 June 2008**
- FIXED – Crash on creation of default metastore (CJ)
- FIXED – Any SQL Statement-type reports making use of the @Site token were getting a "Type mismatch" error. (GF)
- FIXED – Check Rights in No Security mode would still prompt for a PIN in certain circumstances (CJ)
- FIXED – Time Clock action button would say “Clock In” instead of “Clock Out” when the user was clocked in (CJ)
- FIXED – Marquee message object was being set to nothing after using Quick Logon function (CJ)
- FIXED – “Enviro” label in the Visual Invoice was missing. (GF)

05.10.0006 – 20 June 2008
- CHANGED – PIN login with timeout added to updated framework (CJ)
- CHANGED – “Process Steps” changed to “Workflow Steps” on home page (CJ)
- CHANGED – Marquee messages not loading properly (CJ)
- FIXED – DrawerCheckin and DrawerCheckout not properly terminating (ctlfocus variable was not being cleared in _terminate) (CJ)
- FIXED – Order prepay from markin was prompting to save/cancel (CJ)

05.10.0005 – 18 June 2008
- FIXED – Numerous fixes (CJ)

05.10.0004 – 17 June 2008
- FIXED – File->Logoff was not working properly after using the Quick Login feature (introduced in 05.10.0003) (CJ).
- CHANGED – MetaSpace Browser now generates the appropriate SPOT session (based on the account and environment selected) when editing MetaStores (CJ).
- CHANGED – Login dialog box is back to grey (from its short-lived yellow) (CJ).
- ADDED – SPMetaStoreEditor.exe in framework\bin (dev tool) (CJ).
- CHANGED – SPOT “Cheetah” button now shows the Help->About dialog (CJ).

05.10.0003 – 16 June 2008
- CHANGED – Optimized loading SPOT again after saving settings (CJ).
- CHANGED – SPOT will now automatically reload user security privileges after modifying rights information in Tools->Users, Groups, Rights. Previously, the user had to log out of SPOT and back in (CJ).
- CHANGED – F1-About function moved to Help menu->About (CJ).
- ADDED – F1-Login function. This is a quick logon function allowing the user to conveniently select a new store/workstation to which to login. NOTE – the user must have File->Logoff privileges to access this function (CJ).
- CHANGED – “Transaction” tab on Home Page relabeled to “Recent Activity” (CJ).
- CHANGED – Updated login screen (CJ).

05.10.0002 – 13 June 2008
- Numerous issues addressed (CJ).

05.10.0001 – 12 June 2008 – FIRST TEST RELEASE OF UPDATED SPOT FRAMEWORK
- Numerous optimizations, cleanups, and fixes (CJ).

05.00.0018 – 3 June 2008
- ADDED - ”Store Settings > Route Settings > Routes > (Route) > Auto-Adjustments” setting. This makes it possible for automatic adjustments to be applied by route only and not to the entire store. (GF) (BT 79293)
- FIXED - Price Table report was not showing cost for upcharge table items. (GF) (BT 81945)

05.00.0017 – 31 May 2008
- ADDED – Lifetime max usage count in coupon definition (CJ) (BT 74000)
- **FIXED** – Negative priced modifiers (actual price) now supported. Previously, only positive amounts were supported (CJ) (BT 75713)
- **FIXED** – Incremental brands list Price and Describe would appear even if “Price and Describe Available” was unchecked. The 10-key option has always functioned properly (CJ) (BT 81993)
- **ADDED** – Incremental brands support to Item View/Edit HSL (CJ) (BT 80904)
- **FIXED** – Specific coupon case in which receive x for $y was not functioning properly (CJ) (BT 72739)
- **FIXED** – Workstation Settings->Marketing Incentives->Prompt to Print was being ignored. It would print under all circumstances. Now, if this setting is enabled, SPOT will prompt to create/print the incentive (CJ) (BT 75120)
- **FIXED** – Coupon combination scenario with an alterations % coupon and a standard % coupon would not price properly under certain conditions. SPOT now evaluates alteration and standard coupons separately, resolving the issue (CJ) (BT 79288)
- **ADDED** – SPOT messaging on reply will now prompt to include the original message text in the reply (CJ) (BT 70251)
- **ADDED** – Store Settings->Markin Settings->Keyboard Markin Mode. You can now toggle between showing brands in the last column or Item Comments (CJ) (BT 81098)

05.00.0016 – 30 May 2008 – TEST BUILD ONLY – DO NOT RELEASE
- **FIXED** – Users/Groups/Rights->Messages would not allow multiple stores to have different message (CJ) (BT 81068)
- **FIXED** – Modifier Manager hosted application was not always referencing the “Active” environment. It is now hard-coded to do so (Reminder – this application is not officially part of SPOT) (CJ) (BT 79270, 77354)
- **FIXED** – Corrected issue with credit card external terminals and batch processing. Batches with these transactions inadvertently added will no longer attempt to submit them, and more care is taken to assure that “external” credit card transactions will be resolved immediately and not placed into batch. (DS) (BT 78884)
- **ADDED** – Option to the Route’s “Print Bag Tags” and “Print Empty Quicks” that will allow the user to print bag tags according to the most recent route manifest. (DS) (BT 76838)
- **FIXED** – Payment required amount in Order Pickup was staying at zero if the action for an invoice was set to Prepay after being set to PNP. (GF) (BT 80005)
- **FIXED** – When order view was entered and saved, the conveyor status was removed. (DS) (BT 79462)
- **CHANGED** – When an “Reverse Pickup” was executed, the itemtracking identifiers were recycled. Normally this is ok, but when using RFID there is a good chance of duplicate identifiers on multiple “current” orders. The store->itemtrac setting that causes RFID to be prompted on the order in case of a redo is now active for reverse pickups also. The order will be presented to the user and items must have new RFID tags associated. (DS) (BT 78395)
- **ADDED** – “Taxable at Secondary Rate” setting to each alteration table in “Company Settings > Mark-in Settings > Alteration Tables”. This enables those customers with two tax rates to specify how alterations are to be taxed. (GF) (BT 79497)
- **FIXED** – Issue with splitting, redoes, and central markin – the target store id would be used instead of the specified invoice number sponsor when generating the new order numbers. (DS) (BT 81584)
- **CHANGED** – When redetailing, the “Touchscreen – Single Screen” markin method will now prompt to split or reissue tags, consistent with the other markin methods. (DS) (BT 80372)
- **ADDED** – Coupon reports (detailed listing & summary) designated “Select List” that lets the operator select which coupons to include on the report. (DS)
- **FIXED** – Secondary tax was not calculating correctly if coupons/adjustments/discounts were added to an invoice with an alteration and items and alterations were taxed differently. (GF) (BT 78840)
- **ADDED** – To the HSL status/edit screen, the ability to reassign the label and history associated with the item. This does NOT patch the invoice items to update their HSL key. There is another table that is update that tracks the historical HSL usage. (DS) (BT 77959)
- ADDED – When using the “Smart Tagging” screen, a process interceptor construction string entry “PRINT” will cause the invoice to print as soon as the order is accepted with the tag. All normal invoice printing settings should be set to “0” quantity so duplicate invoices are not printed as the visit saves. (DS)
- FIXED – Issue with HSL and upcharges – the system didn’t attempt to map HSL upcharges to a “Referenced” upcharge table. There are now several stages as the system attempts to map – a) by upcharge ID to referenced or regular table, b) by name to referenced tables with “Require Selection” set, c) by name to referenced tables, d) basic upcharges. (DS) (BT 81669)
- FIXED – Issue with “Forced” or “Prompted” manual splits during detail of previously quicked orders. The quick counts were not being correctly decremented. (DS) (BT 75638)
- ADDED - Email address to the “Customer Initial Activity” reports. (GF) (BT 81962)
- FIXED – Validation issue with keyed credit card entries during order pickup. (DS)
- FIXED – CC reset encryption would fail when updating from very old SPOT versions. (DS)
- ADDED - Button on the Batch Email screen that will hide/show inactive customers. (GF) (BT 72043)
- ADDED - On-demand pickup requests with special instructions will now pop up a customer memo when going in to the markin screen. (GF) (BT 70177)
- ADDED – When performing a reverse pickup, the system will now prompt the user whether to have the user enter the credit card information or issue cash credit. The system will validate the cc information and make sure it matches the original transaction. (DS) (BT 76943)

05.00.0015 – 19 May 2008 – TEST BUILD ONLY
- FIXED - Upcharges that ask for a quantity were causing an overflow error. This was inadvertently introduced in 05.00.0010. (GF) (BT 80814)
- FIXED – SPOT would crash if the Taxable bit of an item was set to NULL in the database – would generate an “Invoice Error 4” (CJ)
- FIXED - “SQL Stored Procedure”-type reports were not working. This was introduced inadvertently in 05.00.0013. (GF, DS)
- FIXED - A/R Activity Report did not include archived data when printed from the AR-CC tab of Customer View. It will now prompt to include archived data. (GF) (80932)
- ADDED - New field "Credits to Posted Invoices" for hotel statements that can be used for custom statement layouts. (GF)
- ADDED – Conveyor “Reconciliation” functions for assembly and storage conveyors, to allow the conveyor and SPOT to make sure they agree. (DS)
- ADDED – Conveyor “Orders” function that will allow the user to view orders that are currently loaded on the conveyor. (DS)
- FIXED – The Bag Scan database functions – these are now updated to better handle activation with mainstream customers. (DS)

05.00.0014 – 14 May 2008 – TEST BUILD ONLY
- ADDED – To the customer import the field “NODENUMBER” which will be used to map the customer's primary store during the import process. This will NOT work for route customers. (DS)
- ADDED – DriverName and DriverPhone added to Store Settings->Route Settings->Routes. These are also available on the template at Client->Route->DriverName/DriverPhone (CJ).
- ADDED – Company Settings->Markin Settings->Modifiers->Default Multiple Select. Set this to True (keyboard markin, Colors only) to set the Color to default to multi-select (CJ).
- CHANGED - Smart Tag entry screen now displays piece count information. It also excludes any incomplete items. (BT 81092) (GF)
- ADDED - "Store Settings > A/R Settings > Customer ID Lookup in Multi-Payment Screen" setting. This allows for rapid entry of customer ID, check #, and amount in the multi-payment screen. (GF)
- ADDED – @Conveyor()” selection token to the report sql query, allowing user selection of a conveyor. (DS)
- ADDED – “Conveyor Waiting Items” and “Conveyor Waiting Items (Crossover)” reports. (DS)
- ADDED – To the conveyor settings a selection for “Category”. This will allow the crossover report to select a conveyor type. (DS)
- ADDED – To the SQL reports a token ”@Setting()”, which will pass a setting through to the sql statement. Example of use would be “@Setting(-Setting;Select Tender;Multi;Company;Invoice Settings|Tender Types)”, which would present a multi-select list of tender types and pass into the query a comma delimited string value. A non-collection element will simply pass back the value. (DS)
- ADDED – Skip button to the “smart tagging” system that activates when the tag entry is designated “Manual” or when the piece count exceeds the tag limit. (DS)
- CHANGED – Enhanced the checking that is performed on the “smart tagging” system to better trap duplicate scans. (DS)
- ADDED - “Store Settings > Hotel Settings > (Hotel) > Manifest Sort” setting. This allows for the hotel manifest to be sorted by any combination of guest name, room number, and invoice number. (GF)
- ADDED – To the conveyor operations screen a “Search” tab, allowing a user to quickly scan an invoice or item id and view the status of the items on the order. Also allows the user to print the invoice if needed. This provides a quick (backup) mechanism to print an invoice belonging to a garment. (DS)

05.00.0013 – 30 April 2008

- FIXED - Trying to import certain older report definitions was resulting in the error "Item cannot be found in the collection corresponding to the requested name or ordinal." (GF) (BT 75478)
- CHANGED – Increased the timeout in the routetrac screen for processing new rows. (DS) (BT 77581)
- CHANGED – Changed the CC Profile Default ‘Request Path’ and ‘Debug Path’ to accommodate the new SBS directory structure. (DS) (BT 78343)
- CHANGED – Fixed the error reporting when the cc credit Transaction ID check returned multiple id matches but from different stores. If the CC number didn’t match in one store, but another had a duplicate ID, it would sometimes report ‘incorrect store’ rather than ‘incorrect card’. (DS)
- CHANGED – We have a few occasions when the conveyor invoice print imaging would return just a small portion of the invoice. This condition is now trapped, with a single retry effort before returning an error to the user. (DS)
- ADDED – Conveyor settings – a “Pad to Digits” setting to cause SPOT to send to the conveyor item keys of a particular character size. This will remove the need for a few systems which are currently requiring custom database mods to accommodate their needs. The user can select from ‘0’ (no padding), ‘8’, ‘10’, and ‘12’ digits. (DS)
- FIXED - Minimum invoice surcharge was not being applied even if properly configured. (GF) (BT 78048)
- FIXED - The store tax entity was taking precedence over that of the route. (GF) (BT 79569)
- FIXED - Deposit-required items don’t work for quote unless a cash drawer is checked in. (GF) (BT 79423)
- FIXED – The WordMerge “Title” token was not working. (DS) (BT 79245)
- FIXED – Auth codes will now print on reprinted credit card receipts. (DS) (BT 78986)
- FIXED - Cash credit balances were not being updated correctly if the customer record was immediately saved from a different workstation than where the cash credit was issued. (GF) (BT 79345)
- FIXED – Route manifest reconciliation would show an incorrect entry where the customer had ready orders but that didn’t match the static stop day. This is ok if the customer is on-demand and there are no scheduled stops, but not ok if the customer has static stops that just happened to not match the day of the manifest. System now specifically checks to see if they don’t have a static stop on another day before including the missed delivery. (DS) (BT 77175)
- FIXED – If “Disable Access Credit Card Information” in the customer rights section was checked, cc access in the customer view was blocked, but a user could still swipe a card. This is also now blocked. (DS) (BT 79873)
- ADDED – Activity rights for specific conveyor operations, including “Resend Orders”, “Resend Pickups/Voids”, “Remove Orders”, “Reset Assembly Data”, “Reconcile Orders”. (DS)
- FIXED – Issue with very long item comments. Any invoice with an item comment longer than 80 characters would not save. The limit is now 250, and SPOT will correctly truncate any longer than this. (DS) (BT 78976)
- FIXED – Corrected an error reporting issue in the credit card submit batch code. (DS)
- FIXED - Sold orders that went through Reverse Pickup and then were sold again were doubling the Frequent Buyer points. (GF) (BT 79550)
- FIXED - After-only items that had the alteration removed were not restoring the cleaning charge. (GF) (BT 79428)

05.00.0012 – 14 April 2008 – TEST BUILD ONLY
- FIXED – Conveyor Print Cache rendering will now use the “Assembly Invoice” settings at the workstation. (DS)
- FIXED – The Invoice has two fields for a Hotel Guest Room Number. Some reports used one field, some the other. This is now fixed where these will work much more consistently. (DS)
- ADDED – Setting to Store Settings -> Hotel Settings to allow entry “Numeric Only” or “Alpha-Numeric”. The system typically has allowed only a numeric entry from 1 to 30000. It will now, with the setting change, optionally allow an alpha-numeric entry up to 16 characters. (DS)
- FIXED – The invoice will now consistently save and print the hotelroomnumber and hotelguestname fields on the printed invoice form. (DS)
- FIXED – HSL Association screen, to be more consistent in the sending of invoice data after the screen is exited. (DS)
- ADDED – Capability for the “Direct” cash drawer type to accept a printer unc. (DS)
- ADDED – Store selector to the following reports – “SERVICES BY MARKETING GROUP”, “OUT OF PATTERN – CATEGORY”, “OUT OF PATTERN - SALES”, and “OUT OF PATTERN – VISIT” (DS)
- FIXED - Editing Customer Rewards profiles was causing a crash for customers in the U.K. (GF) (BT 73411)
- CHANGED - "Change In Inventory" report now makes use of the "Company Settings > Report/Printing Settings > Reports Timeout" setting. (GF)
- FIXED – SPOT was attempting to load MapPoint Europe for customers in Canada. (GF) (BT 78828)
- FIXED - When finishing a quote with items that require a deposit, SPOT was not prompting to convert the quote to an invoice. (GF) (BT 76636)
- FIXED - Start Date and Issue Number credit card fields disappear in Customer View when credit card processing is disabled. (GF) (BT 78883)
- FIXED - Frequent Buyer balances with long decimal values were not being rounded properly, which made it so that the entire number couldn't be seen. (GF) (BT 78530)
- FIXED - While performing a Frequent Buyer points adjustment, if you chose a reason that has an apostrophe, SPOT would crash. (GF) (BT 78289)
- FIXED – A visit comment entered at quick would not always propagate to subsequent detail invoices after using the manual Split button at detail (CJ) (BT 77394).
- ADDED - New security right in the Customer section, "Change Signup Date". If the user does not have this right, they will be unable to change the signup date. (GF) (BT 76969)
- ADDED – ‘Retailer Discount’ to Employee Cash Credit auto-generator (CJ).
- ADDED – Support for discount expiration by visit (settings were present but was unsupported). (CJ) (BT 77056)
- FIXED – Invoice could not be saved if no Item Disclaimer printer was set (CJ) (BT 76854)
- FIXED - Sold hotel orders with a discount that were reversed did not show the correct credit amount on the hotel statement. (GF) (BT 77534)
- FIXED - If credit card processing is disabled, then reversing a credit card payment will automatically go to cash credit, instead of creating a credit card refund payment. (GF) (BT 76631)
- ADDED – Option to conveyor operations screen to purge an assembly conveyor database entirely and resend. This is currently only supported by MetalProgetti conveyors. (DS)
- ADDED – Security group “Conveyor” with security rights for “Resend Orders”, “Remove Orders”, “Resend Pickups/Voids”, and “Reset Conveyor Data”. (DS)
The “Chart View” button on the Statistics tab of the Customer View screen is not working properly. (GF) (BT 79253)

05.00.0011 – 30 March 2008 – TEST BUILD ONLY
- FIXED – Modified so that the workstation setting that governs the home page refresh interval affects alerts, production commitment, messages, tasks, payment exceptions, and cc exceptions. The system setting will act as an override only when it is greater than the workstation setting. (DS) (BT 78117)

05.00.0010 – 27 March 2008
- FIXED - Auto-adjustments were not saving out the user, workstation, or date-time information. (GF)
- FIXED – Customer ratings->Clear Ratings was crashing the system (CJ) (BT 74180)
- ADDED – To the “Store -> Markin Settings -> Department Settings” buttons to export and import the profiles. This will facilitate moving these particular settings from one store to another. (DS)
- ADDED – Workstation Settings -> Racking Settings -> Double-Scan Timeout. In racking or other processing steps, sometimes an order or item may be accidentally double-scanned. This setting is used as a timer for detection of these duplicate scans. If set to zero (0), the system will function as it has in the past, with no detection and trapping of dup/dbl scans. If set, then the system will trap and ignore any double scan within the specified time period. Note that a double-scan is defined as any consecutive scan of an invoice or item. If an invoice is scanned, then a second, then the first again, this is not considered a duplicate scan. (DS)
- FIXED – If the ClientAccountDate table had a null date entry, the customer visits report would fail. (DS) (BT 77922)
- ADDED – HSL Association Screen (CJ) (BT 70683)

05.00.0009 – 10 March 2008
- FIXED - “Object required” error that would happen upon saving a customer with a discount group if the store default price table had been deleted. (GF)
- ADDED – Process interceptor to print an invoice, as well as a preceding “chad” to alert the user to something about the invoice requiring attention, such as “VIP Customer” for extra careful QC, or “BOX” for orders needing this, etc. (DS)
- ADDED – Store Settings -> Racking Settings -> Disable Racking Exception Alerts to allow the user to rack uninterrupted, but still print an exceptions report as the racking screen is closed. (DS)

05.00.0008 – 6 March 2008

05.00.0007 – 5 March 2008 – DO NOT USE – BAD BUILD
- ADDED – To the price table utility a column for “Conveyor Context”. Also added a toggle button, at the bottom of the window, allowing the “Modifier” multi-select buttons to become “Conveyor Context” selection buttons. This allows the user to set multiple conveyor context rows. (DS)

05.00.0006 – 4 March 2008
- ADDED - "Disable Auto Adjustments" checkbox to the Details tab of Customer View. This will turn off all configured auto adjustments for the customers who have this setting set. (GF)
- ADDED – Setting to Company -> ItemTrac settings -> ItemTrac Barcode Type to take a (customer specific) 14 digit barcode scan and reduce it to the max 12 digits MP will allow. (DS)

05.00.0005 – 3 March 2008
- FIXED - Error generated upon saving a Report Queue scheduled task if the company name is longer than 25 characters. (GF) (BT 73944)
- ADDED – “Non-Standard Invoice Modes” report to the Work In Process folder of the Reports Gallery. (GF) (BT 72627)
- ADDED – “Coupons Summary – Combined” report to the Adjustments folder of the Reports Gallery. (GF)
- FIXED - “ERROR saving conveyor customer” message would appear when saving a customer record in some stores. (GF) (BT 76136)

05.00.0004 – 14 February 2008
- ADDED - “Write Off Orders” to list of batch operations. Additionally, the “Write Off Invoice (Batch)” security right and “Batch Writeoff” activity log event. (GF)
- FIXED - The “Print All Manifests” function for hotels was defaulting to midnight for the manifest time, which was causing many empty (non-printed) manifests to be generated. (GF) (BT 74883)
- FIXED - Web signup customers that were overlaid/merged with an existing customer were replacing that customer's signup date. (GF) (BT 74982)
- FIXED - Department-specific discount groups were required to have an amount entered for all departments, regardless of whether or not they received a discount. (CJ) (BT 74693)

05.00.0003 – 13 February 2008
- FIXED - Customer barcode on A/R statement wouldn't scan if the Customer ID was longer than 6 characters. (GF) (BT 74709)
- FIXED – Priced modifier on non-Alter-Only items was incorrectly adjusting the price of other non-priced modifiers on the ticket if the priced modifier was marked in first (introduced in 04.60.0014) (CJ)
- FIXED – The latest MapPointControl.ocx is now included in the install file (CJ)
- FIXED – The Credit Card conversion will now correctly seed the PPI Gateway 2 “OrderID” table to more carefully avoid duplicates following the 5.0 update. (DS)
- ADDED – Check to see if the Credit Card conversion (Reset CC Encryption Key) has been successfully run, and warns the user at program startup. (DS)
- FIXED - Descibe-and-price items whose conveyor context was set to “Hanging” at the category level of the price table were causing an invoice error 4 when saving. (GF) (BT 71450)
- CHANGED – The error that is generated if the mappointcontrol.ocx file is NOT correctly registered doesn't explain much. The system is now updated to be a bit more descriptive in the error reporting. (DS) (BT 74599)
- CHANGED – When the new conveyor interface is activated, the old handler will now automatically deactivate. The admin should STILL, however, remove all references to the conveyor process interceptors within the process steps definitions. (DS) (BT 74911)

05.00.0002 – 7 February 2008
- ADDED – Customer Rating data node to the invoice template. (GF)
- FIXED - If the current logged-in store is at least tenth in the list of stores, an error occurs when the user selects the store/route button on the Summary tab of the Home Page. (GF) (BT 74309)

05.00.0001 – 6 February 2008 – TEST BUILD ONLY
- FIXED – Issue with the new “Describe and Price - Modifiers” security right, so that it now works correctly in item view. (DS) (BT 67303)
- ADDED – To the RouteTrac screen, a button that shows the route’s manifest information (listing customers and orders) and showing when the visit was made and when each order was delivered. (DS)
- CHANGED – The error that is generated if the mappointcontrol.ocx file is NOT correctly registered doesn't explain much. The system is now updated to be a bit more descriptive in the error reporting. (DS) (BT 74599)
- FIXED – Describe and Price not showing for 10-key lists in Item View->Modifiers (CJ).

04.60.0014 – 5 February 2008 – TEST BUILD ONLY
- ADDED – Added expiration dates to the “CCOF Customer” and “CCOF Expiration” reports. (DS)
- FIXED – CCOF Disabled report (DS) (BT 72746)
- ADDED – Barcode to top of Manifest, to identify the manifest itself. Will be used by RouteTrac to tie a specific route "run" to a specific manifest. (DS)
- ADDED – Hotel Manifest is now time-sensitive (CJ)
- ADDED – Hotel Manifest now counts box and hang items. To count as a box item the item must begin with the word ‘Box’ (CJ)
- ADDED – ‘Order Search’ button to Hotel setup screen. This allows users to search by hotel guest/employee (CJ)
- ADDED – Lot capacity warning (for use with Lot Manager only). Setting is at Company Settings->Tagging Settings->Tag Colors->Capacity Warning. If the value is non-zero, SPOT will pop up a warning message if the lot piece count reaches or exceeds the value (CJ)

04.60.0013 – 31 January 2008 – TEST BUILD ONLY
- CHANGED – RouteTrac screen, adjusted size, terminology, added search capabilities. (DS)

04.60.0012 – 30 January 2008 – TEST BUILD ONLY
- FIXED - Customers who had accumulated enough rewards points to receive a coupon were not receiving a coupon if they had a prior unredeemed award extant. (GF) (BT 66063)
- CHANGED – RouteTrac screen, added ability to view the customer, pickup (collection) visit, and delivery invoice. Also changed to reduce database activity and increase responsiveness. (DS)

04.60.0011 – 29 January 2008 – TEST BUILD ONLY
- FIXED - When performing a customer lookup by Customer ID, it was possible for large blocks of ID's to be excluded from the search. (GF) (BT 72823)
- FIXED - It was possible to set a master A/R customer with sub-accounts to be the sub-account of a different master. (GF) (BT 73585)
- FIXED – The “Process Step Pieces By Clerk (Hourly)” report was not reporting piece counts if the step chosen was “Quick”. (GF) (BT 73592)
- ADDED – Option to print a CC receipt following an A/R payment to cc. Refer to "Company Settings -> A/R Settings -> Print CC Receipt for A/R Payment", set to "Yes/No/Prompt". (DS) (BT 72707)
- FIXED – A credit card receipt will now print when used to pay for a gift card. (DS) (BT 72707)
- FIXED - SPOT was prompting to reverse payments on a customer reassignment, even though the payment had already been reversed. (GF) (BT 72783)
- FIXED – A gift card cannot be used to pay for another gift card. (DS)
- FIXED – Issue with printing of invoices, where the number of copies always followed the department group of the last split invoice. This only occurred when the visit was set to print first. (DS) (BT 70596)
- CHANGED - The "Customer Profiling" screen now makes use of archive data (if requested). The timeout has been expanded to 3 hours as well. (GF) (BT 73129)
- ADDED - "Use Restricted Labor Categories" security right to the Time Clock group. This will make the "Restricted" setting for labor categories fully functional. (GF) (BT 72764)

04.60.0010 – 22 January 2008 – TEST BUILD ONLY

04.60.0009 – 21 January 2008 – TEST BUILD ONLY
- CHANGED – Updated install to auto-create databases in the Program Files\SBS\Data directory (changed to reflect changes to install) (CJ)
- CHANGED – Email password is now hidden (DS) (BT 73194)
- ADDED – Option to price list "Item" to “Allow HSL Department Remap”. Checking this option will allow HSL scans to remap during markin if the label's defined department differs from the current. Note that for this to work, the category/item must exist in all departments in all price tables that may need to cross over. (DS) (BT 73415)
- ADDED - A "Reprint Receipt" button to the A/R Summary view in the Customer View screen and the Apply Payments screen. (GF) (BT 73064)
- CHANGED - Extremely long resolution notes for issues will no longer spill over into the rest of the issue report. (GF) (BT 72430)
- FIXED - "Object" error while attempting to create/modify customer records from CustomerConnect. (GF)
- ADDED – Option to offload the staging conveyor (new conveyor interface only) by the most recent route manifest. (DS)

04.60.0008 – 15 January 2008 – TEST BUILD ONLY
- CHANGED – Updated the Invoice Split code to return the newly split order to the "Detail" status. Previously it maintained the status of the originating order, confusing the issue if that order had been previously bagged or racked. (DS)

04.60.0007 – 10 January 2008 – TEST BUILD ONLY

04.60.0006 – 10 January 2008 – TEST BUILD ONLY
- FIXED - Some users with conveyors were getting an error if they attempted to create a merchandise order in the Order Pickup screen. (GF) (BT 70061)

04.60.0005 – 10 January 2008 – TEST BUILD ONLY
- FIXED - If the user scans an invoice barcode in the location field of the racking screen, the field shows "." and is disabled, and all future orders scanned are reported as invalid. (GF)
- CHANGED – Selecting the “Process” tab on the Home Page no longer automatically populates the view. There is now a “Refresh” button for this purpose (CJ)

04.60.0004 – 10 January 2008 – TEST BUILD ONLY

04.60.0003 – 9 January 2008 – TEST BUILD ONLY
- FIXED - Invoices referencing a non-existent price table caused an error when the user attempted to write them off. (GF) (BT 72276)
- FIXED - If “Company Settings > Cashier Settings > Print Picklist Threshold” is set to a number larger than 32768, an overflow error occurs upon entering Order Pickup. (GF) (BT 72406)
- CHANGED – Sort inquiries by Open Date in Inquiry Manager (CJ) (BT 68497)
- CHANGED – Honor Coupons Disallowed in Central Markin mode (CJ) (BT 68101)
- ADDED – Support for Caution Load Amount in advanced production commitment mode (CJ) (BT 61100)
- ADDED – Advanced production commitment mode now adds pieces added during the current markin session (CJ) (BT 61100)
- ADDED - Added a limit setting to Company Settings->Marketing Settings->Marketing Incentives->Marketing Incentive Profiles. If checked, the customer will only receive ONE incentive per calendar month (provided they qualify for the incentive) (CJ) (BT 64628)
- ADDED – SPOT “Core” conveyor interface for both hosted and non-hosted customers. Brings conveyor functionality directly into SPOT as a core function rather than using process interceptors. Added a “Conveyors” collection within Company Settings in SPOT setup, and makes use of a small client-side handler to replace the old spot functions that ran directly on the conveyor boxes. Currently supports only MP conveyors, but this functionality will be extended shortly. (CJ/DS)
- ADDED – Activity log events for the key functions on the gift card management screen. Excluded are the balance enquiry, cash-out and reports. (DS) (BT 70033)
- ADDED – Security Right (Disable Access Credit Card Information) for access to the customer credit card on file fields. (DS) (BT 70856)
- ADDED - Hotel statements now show a due date below the total due amount. (GF) (BT 71889)
- FIXED – When attempting to resend an invoice from Order View to an assembly conveyor, the system would fail if the itemtrac profile “Conveyor” was missing. (DS)
- CHANGED – The customer view Route tab’s On-Demand Visit/Cancellation screen is now reversed in order, so the most recent entries are at the top of the list. (DS) (BT 71841)
- FIXED – Issue with UK CC processing where the system would not correctly select the profile for use with internal/external processors. (DS)