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| SPOT  | Issue Manager | New Feature     | As a SPOT user, I would like a 'To Do' feature that helps manage stuff to do  
A To Do task list has been added to SPOT, available from the Home Page. The To Do tasks are configurable to be assigned by store, user group, and labor category, and can be assigned daily, weekly, monthly, quarterly, or annually. | Company Settings > Operations Settings > To Do Tasks  
Store Settings > Site Defaults > To Do Tasks                                                     |
| SPOT  | Production    | New Feature     | As a SPOT user, I would like an option to make my promise date appear differently for client and production perspectives.  
Price tables in SPOT can now have production promised date schedules defined, which are separate from the regular promised date schedules. Various functions in SPOT will use the production promised date in the future. |                                                                                           |
| SPOT  | Production    | Change          | If the promised date is changed so that it is earlier than the production promised date, the production promised date now reverts to match instead of popping up the denial message |                                                                                           |
| SPOT  | Credit Cards  | New Feature     | As SPOT, we would like a credit card reconciliation view for Clearent API customers  
Added to menu (Credit/Debit/Gift section) a “Credit Card Transactions / Reconciliation” view. | There is a new security right, consistent with other CC rights (Cashier section)          |
| SPOT  | Home Page     | Addition to Existing Feature | As a SPOT user, I would like to view production commitment using the production promised date  
The Production Commitment panel on the Home Page now supports viewing totals using the production promised date or the promised date, with a toggle button to switch between the two views. | Workstation Settings > Production Settings > Production Commitment  
Default Promised Date                                                                 |
| SPOT  | Home Page     | New Feature     | As a SPOT user, I would like alerts and advanced searches to take advantage of the new Production Promised Date  
Added new “Prod” versions of most promised-date related alerts and searches. These versions use the Production Promised Date. |                                                                                           |
| SPOT  | Markin        | Addition to Existing Feature | As a SPOT user, I would like the Promise Date Offset for Invoice Mode to also adjust the Production Promise Date  
A production promised date offset has been added to SPOT, which will be used to set the production promised date when the order is set to an invoice mode with a promised date offset. | Store Settings > Mark-in Settings > Production Promised Date Offset                          |
| SPOT  | Markin        | Addition to Existing Feature | As a SPOT user, I would like the Production Promise Date to adjust when the Promise Date is changed  
The ability to have the production promised date set to the promised date whenever the latter is manually changed has been added to SPOT. | Store Settings > Production Settings > Production Promised Date Tracks  
Promised Date                                                                 |
| SPOT  | Production    | Addition to Existing Feature | As a SPOT user, I would like to view production summary using the production promised date  
The Production Summary screen now supports viewing commitment totals using the production promised date or the promised date, with a toggle button to switch between the two views. | Workstation Settings > Production Settings > Production Commitment  
Default Promised Date                                                                 |
| SPOT  | Activity Log  | Addition to Existing Feature | As a SPOT user, I would like the activity log to open OrderView/CustomerView when double-clicking the customer/invoice  
Clicking an invoice number or customer name in Activity Log results will now attempt to open that invoice or customer. |                                                                                           |
| SPOT  | AR            | Addition to Existing Feature | As a SPOT user I would like to specify a custom statement template on the billing group level | Company Settings > A/R Settings > Billing Groups > (Billing Group) > Custom Statement File |
| SPOT | AR | Fix | As a SPOT user, I would like the Statement Method to be set to Print when all email addresses are removed
When a customer's email address(es) are removed, AR Statement destination will be reset to Print. |
| SPOT | Configuration | Fix | As a CustomerConnect settings operator, I would like the inactive users to be hidden from drop-down selections
Fixed CustomerConnect settings to not show inactive users in user selection settings. |
| SPOT | Conveyor | Change | As a SPOT/MP Conveyor Customer, I would like to be able to load balance a store between two or more batching conveyor arms
MP Conveyor - when using the batching conveyor, the plant may now drop orders from a store, balanced (alternating arms) between two or more batching arms. Also added a .config switch to send the batch arm # with the split/T record (requires MAP 04/27/2018). |
| SPOT | Customer View | Addition to Existing Feature | As a SPOT/CustomerConnect user, I would like the ability to send a password reset email within Customer View in SPOT
The CustomerConnect button in Customer View now offers the ability to send a password reset email to the customer (in addition to the ability to launch CustomerConnect as the customer). |
| SPOT | Email | Fix | Fixed an error that can happen in Email - Campaigns when the coupon associated with the campaign has an apostrophe in the name ('). |
| SPOT | Exports and Utilities | Fix | F3 Menu->Time Clock->Time Clock Export now prompts for PIN. |
| SPOT | Inventory | Fix | Fixed a scenario that could cause written-off invoices to appear in Scan Inventory. |
| SPOT | Markin | Fix | Fixed a problem that causes SPOT to display the Information Required dialog twice for missing modifier information. |
| SPOT | Markin | New Feature | As a SPOT user, I would like the Mark-in screen to immediately prompt for HSL after screen load
New setting for Touchscreen Extended mark-in: Store > HSL Settings > Prompt for HSL Immediately. If set, and HSL Mode is Prompt or Forced, the user will be prompted for an HSL scan as detail begins. |
| SPOT | Markin | Fix | Fixed problem where double-clicking one of the following buttons on Touchscreen Extended mark-in could cause crashes or unexpected behavior:
* 'Order Coupon/Reward', * 'Order Comment', * 'Order Adjustment' |
| SPOT | Markin | Fix | Fixed a problem where switching from an item that is not a conveyor item to an item that is a conveyor item during detail did not result in sending the item to the conveyor after detail is complete. |
| SPOT | Rack | New Feature | As a SPOT user, I would like to override the default rack location by workstation
Added a workstation-level override setting for default rack location |
| SPOT | Reports | Addition to Existing Feature | As an SMS user I want the New Customers report to indicate if the new customer has a Cell/Mobile phone type  
The query for the New Customers report now includes a column for the type name of the primary phone number, and a column for the Cell/Mobile phone number, if any. This information will be accessible through the New Customers to Excel presentation. |
| -- | -- | -- | -- |
| SPOT | Reports | New Feature | As a SPOT To-Do list user I would like reporting on completion of tasks  
"To Do Task History (By Clerk)", "To Do Task History (By Day)", and "To Do Task History (By Frequency Type)" reports have been added to the Management folder of the Reports Gallery |
| SPOT | Reports | Addition to Existing Feature | As SPOT Support, we would like a report to pull the CustomerConnect PublishableInstanceID for use in Twilio.  
ADDED - "CustomerConnect Profiles" report in the "Web Requests" section of the Reports Gallery. This report will contain the name and PublishableInstanceID of all profiles in the current account. The PublishableInstanceID may be used for API-related functions, like Interactive SMS. |
| SPOT | Reports | Fix | FIXED - The "Daily Report" section for “Top Customers Last 30 Days” was only including the top 10 customers across all stores, rather than the top 10 for each store individually. Also section ordering in the report to order properly. |
| SPOT | Reports | New Feature | Custom Data Feed: Kermit/MFM - SPRINT 62B (finishing up from previous sprint)  
A "Key Performance Indicators" report has been added to the Management folder of Reports Gallery |
| SPOT | Rewards | Fix | Fixed a problem that allowed assigning a customer without an email address to a rewards program that requires an email address. |
| SPOT | Routes | Fix | Fixed - SPOT On-Demand Route scheduler (API version) does not work when "Disable Delivery Options" is enabled. |
| SPOT | Routes | Fix | Various Route Manifest issues:  
1) Fixed - Orders excluded from the manifest are showing up on the reprint  
2) Fixed - Stop-per-page is broken for on-demand customers  
3) Post Route Orders is revised in how it loads orders |
| SPOT | Routes | Fix | Fixed the route View Orders search to be able to originate batch operations emails. |
| SPOT | Routes | Fix | SPOT - Route Manifest Fixes - greater consistency on how orders are handled, especially in relation to the route recon. |
| Dashboard | General | New Feature | Added HtmlBody edit support |
| MDC Mobile | General | Fix | As an MDC Mobile user, I would like (US) zip code entry to use the numerical keyboard  
Displays the numeric keyboard when entering the zip code (with numeric-only input mask) |
| MDC Mobile | General | Addition to Existing Feature | As an MDC Mobile user, I would like an option to hide item prices in order view  
MDC Mobile - ability to hide item prices in pricing.  
MDC Mobile - ability to hide item prices in order detail. |
| MDC Mobile | General | New Feature | As an MDC Mobile user, I would like to allow counter users to switch to delivery |
| MDC Mobile - Profile | General | New Feature | As an MDC Mobile user, I would like (US) zip code entry to use the numerical keyboard  
Displays the numeric keyboard when entering the zip code (with numeric-only input mask) |
| RouteTrac Client | General | Fix | Added new AppDeploy settings:
 | | | Settings.Views.General.AllowSwitchingFromCounterToRoute (default value 'True')
 | | | Settings.Views.Profile.EnableDeliveryButtonCaption
 | | | Settings.Views.Profile.EnableDeliveryConfirmTitle
 | | | Settings.Views.Profile.EnableDeliveryConfirmMessage
 | | | Settings.Views.RoutePickup.EnableDeliveryTitle
 | | | Settings.Views.RoutePickup.EnableDeliveryMessage
 | RouteTrac Client | General | New Feature | As a RouteTrac user, I would like the ability to login to the app using bio-metrics.
 | | | Added ability to login to the app using bio-metrics.
 | | | Added options to configure:
 | | | AuthenticationRequired - Allow to login to the app using bio-metrics (default: "Y")
 | | | AuthenticationAutoStart - Auto start loacal auth on login screen (default: "N")
 | | | AuthenticationButtonHidden - Hide local auth button (default: "N")
 | | | AuthenticationReasonText - Reason text (default: "Please authenticate to proceed.")
 | | | AuthenticationFailedAlertTitle - Title of alert (default: "Authentication failed")
 | | | AuthenticationFailedAlertMessage - Message of alert (default: "You could not be verified, please try again.")
 | RouteTrac Client | General | Change | As a RouteTrac user, I would like the ability to login to the app using bio-metrics.
 | | | Added ability to login to the app using bio-metrics.
 | RouteTrac Client | General | Change | Show popup on the customer screen (screen with the green 'OnSite' button) with the reason why the CCOF is shown in red on the Driver screen.
 | | | Any order delivered via the OnSite screen is posted with status reason 'Delivered Not Paid'.
 | RouteTrac Client | General | Change | As a RouteTrac user, I want to know when I'm on site, the reason why the CCOF is shown in red on the Driver screen.
 | | | Added popup on the customer screen (screen with the green 'OnSite' button) with the reason why the CCOF is shown in red on the Driver screen.
 | | | Any order delivered via the OnSite screen is posted with status reason 'Delivered Not Paid'.
 | RouteTrac Client | General | Fix | RTM - Fixed time zone issue
 | RouteTrac Client | General | Change | Show Address2 line on multi-customer stop screen
 | SPOT API | General | Fix | SPOT API - Fixed - New customers who sign-up into an On-Demand route (default pickup/delivery = on-demand) don't have an address on the manifest until the customer record gets saved from within SPOT.