

Release Notes for Version 7.0.5732

App	Feature	Type	Comments	Settings/Required Changes
SPOT	Activity Log	Addition to Existing Feature	As a SPOT Support Tech I would like the Purge utility to leave activity log entries Using the purge utility (under Menu > Tools > Data - Purge) will now leave activity log entries.	
SPOT	AR	Fix	Email receipts for valid payments on account were failing to send if the "Store Settings > Email Settings > Event - A/R Payment Posted > Declined Message File (HTML)" setting was blank.	
SPOT	Cash Control	Addition to Existing Feature	As a SPOT user, I would like to prevent all usage of cash credits The ability to turn off all automatic issuing of cash credits as refunds has been added to SPOT.	Company Settings > Cashier Settings > Never Issue Cash Credit as Refund
SPOT	Configuration	Fix	Fixed an issue that prevented the RouteDriverPicture from showing in emails.	
SPOT	Configuration	Fix	Editing an item-based QC Flag was causing a crash if the department, category, or item name contains an apostrophe.	
SPOT	Conveyor	Fix	As a Conveyor owner I need Split Monitor to ignore member stores when processing items Changes to make dynamic splitting more robust after the Member Stores setting has been modified.	
SPOT	Credit Cards	New Feature	As a Canadian SPOT User, I would like Pivotal credit card integration - CERTIFICATION - SPRINT 46 Completed Pivotal CC/Interac interface for credit/debit card processing through SPOT and Pivotal CC terminals.	Misc. changes to receipts to accommodate.
SPOT	Credit Cards	Addition to Existing Feature	As a SPOT user, I would like an option to batch unattended CCOF payments only. Added the ability to override any of the "Batch" Credit card functions, so that certain interactive card authorization requests may be designated to never batch.	Store Settings > Credit Card Settings > Batch Process Overrides, select from these options: Credit Card Adjustments Make Payments (Order View and Merchandise) Order Pickup Post Hotels Post Routes Post Restoration
SPOT	Credit Cards	Change	As a SPOT CC User, I would like the system to support the new MasterCard BIN ranges CC Validation - Added new 2-series MasterCard	

			BIN ranges	
SPOT	Customer Connect	Change	Added support for multiple credit cards.	
SPOT	Customer View	Fix	Resolved issue where entering a customer's ACH info would raise an error message in certain cases.	
SPOT	Email	Addition to Existing Feature	<i>As a SPOT user, I would like an option that would allow the user to dismiss and retry the email address another time</i> Added an "Ignore" button to email address manager. This will clear the invalid email status from the selected address, allowing for future attempts to send it email.	
SPOT	General	Change	If during a mark-in session, a rewards membership purchase/renewal item is selected, the item cannot be removed from the current session. To cancel the purchase/renewal, cancel the mark-in session - this ensures that the customer's previous information is restored properly.	
SPOT	General	Addition to Existing Feature	<i>As a SPOT user, I would like email token for addressee.</i> Added @STOREADDRESSEE token for automatically generated emails. It will be replaced with the Addressee from Location Information.	Setup > Location Information > Store > Store Addresses > Physical > Addressee
SPOT	General	Fix	Fixed a typo in marquee messages setup ("essages").	
SPOT	Issue Manager	Addition to Existing Feature	<i>As a SPOT user, I would like the issue manager popup to provide a shortcut to review customer issues.</i> The open issues popup will now offer an optional button to open the Issues tab of Customer View for the customer in question.	
SPOT	Localities	Addition to Existing Feature	The DH 200 note has been added to the dirham currency (United Arab Emirates).	
SPOT	Markin	Fix	Fixed a problem that would allow conveyor items and non-conveyor items to be detailed on the same order.	
SPOT	Markin	Fix	Fix to allow 9 of 7 item tags to once again be accepted as valid ItemTrac IDs.	

SPOT	Markin	Addition to Existing Feature	As a SPOT user, I would like an option to prompt for HSL when selecting a specific department New setting to prompt for HSL when selecting a given department.	Company Settings->Markin Settings->Price Tables->Departments->Prompt for HSL on Selection
SPOT	Markin	Fix	Fixed a crash with order on hold when mark-in method is Standard	
SPOT	Markin	Fix	Fix a problem with lookup by Item Tracking ID that could result in duplicate or unrelated items being added to orders on hold.	
SPOT	Merchandise	Addition to Existing Feature	As a SPOT user, I would like a merchandise refund reason. SPOT is now able to prompt for a reason when a merchandise return is performed.	Company Settings > Mark-in Settings > Enable Return Reasons Company Settings > Mark-in Settings > Return Reasons
SPOT	Merchandise	Change	A prompt to select price change reason has been added when the price of a merchandise item is changed.	Store Settings > Mark-in Settings > Prompt for Changed Item Price Reason Company Settings > Mark-in Settings > Change Item Price Reasons
SPOT	Merchandise	Addition to Existing Feature	As a SPOT user, I would like to manually override a merchandise item price. SPOT now has the ability to prompt for reason when the clerk changes the price of a merchandise item. A related security right and Activity Log entry have also been created.	Company Settings > Mark-in Settings > Change Merchandise Item Price Reasons Store Settings->Markin Settings->Prompt for Changed Merchandise Item Price Reason
SPOT	Pickup	Change	The message that appears when a user cancels out of the Prepay screen is now more clear, and doesn't leave the impression that the newly created orders will be lost.	
SPOT	Printing	Fix	Fix a problem where printing various types of documents has an error for customers imported without full phone information.	
SPOT	Printing	Change	As a SPOT user, I would like the option to not print a disclaimer in all caps. Item disclaimers will no longer print in all upper-case letters, but will print as they are defined in configuration.	
SPOT	Printing	Fix	Reprinting a receipt for an account payment was causing a trapped error in SPOT.	
SPOT	Production	Addition to Existing Feature	Added a setting to display the current workflow step in Production Commitment Itemized View instead of the current production step. The setting is off by default. It should not be enabled if ProductionTrac is in use.	Company > Production Settings > Itemized shows workflow not production steps.

SPOT	Reports	Fix	Multiple incoming summary reports were causing an 'Unknown Query Engine' error.	
SPOT	Reports	Fix	FIXED - The "Route Dashboard" report was improperly inflating the total stops (and subsequently reducing the visit percentage) if a manifest was run multiple times in the same day. The report will now only gather total distinct stops per calendar day.	
SPOT	Reports	Addition to Existing Feature	A "Store X Totals:" row header has been added to the store subtotal line in "Incoming Summary" and "Pickups By Department" reports.	
SPOT	Reports	Addition to Existing Feature	<i>As a SPOT User I would like Customers by Referral Source to include the customer's email address</i> Customers by Referral Source will include the customer's email address when exported to Excel. This will obey the "Batch Email" notification setting in Customer View > Reminders.	
SPOT	Reports	Fix	Fixed production report 'HSL Labels Created by Clerk - Detail' as it was reflecting inaccurate upcharge percentages	
SPOT	Reports	Fix	Fix a problem that could prevent Pieces By Department by Period report from running.	
SPOT	Restoration	Addition to Existing Feature	A button has been added allowing the user to print newly-created non-salvageable orders in the Non-Salvageable Items screen.	
SPOT	Restoration	Addition to Existing Feature	SPOT now has the ability to zero prices for newly split non-salvageable restoration items.	Store Settings > Restoration Settings > Zero Price for Non-Restorable Items
SPOT	Rewards	Change	<i>As a SPOT user, I want to limit who receives rewards renewal offers</i> Added setting to govern whether All Customers, Non-ACH Customers, or No Customers receive rewards renewal reminders at markin/pickup.	Store Settings->Customer Rewards Settings->Prompt for Rewards Renewal NOTE - Store Settings->Customer Rewards Settings->Prompt for Renewal checkbox is now RETIRED.
SPOT	Rewards	Addition to Existing Feature	<i>As a SPOT user, I would like to prompt for ACH info when renewing a membership program using an ACH-based item.</i> Renewing a membership program using an ACH-based item will now enforce the requirement of the ACH info.	Price Table > Department > Category > Item > Rewards Require ACH

SPOT	Rewards	Fix	Don't show the Adjust Expiration button on the Customer Rewards screen when the Customer Rewards Profile does not renew or expire.	
SPOT	Rewards	Fix	Fix to bug that prevented saving changes in Customer Rewards screen.	
SPOT	Routes	Addition to Existing Feature	As a SPOT user, I would like to print route bag tags only for customers with orders to deliver. When printing bag tags for a route manifest there will now be the option to only print for customers that have deliveries or on-demand pickups scheduled.	
SPOT	Security	Fix	Fixed problem that prevented removing credit cards on file when security mode is No Security.	
SPOT	Setup	Addition to Existing Feature	As a SPOT Support technician I would like email settings testing to cover non-delivery email settings also Test SMTP Settings is now named Test Email Settings. It can test both the SMTP and Non Delivery email settings.	Store Settings > Email Settings > Test Email Settings > Edit
SPOT	Setup	Fix	Fix display issue with invoice number sponsor setting after a store name change	
SPOT	Setup	Fix	Route driver selection is now correctly persisted to database so other services (like OTS) can utilize it. Route settings must be re-saved after this change.	
SPOT	SMS	Change	SMS Replies will now show more than 50 replies. Changed logic to retrieve only new replies as of the last message rather than last 60 days to speed up process and reduce the dataset.	Requires Notification Framework 1.0.11.0.
SPOT	SMS	Addition to Existing Feature	Support for a @TOTALDUE token has been added to Order Ready SMS type tasks in SPOT Scheduler Service.	
SPOT	SMS	Fix	The Batch SMS screen was mistakenly showing the "Save Template" button, which is only used for batch emails.	
SPOT	SMS	New Feature	As a SPOT user, I would like to the ability to send a receipt via SMS Added the ability to send payment receipts at pickup through SMS. This requires a valid SMS profile. The customer must have a phone of type "Cell/Mobile" on file and the Batch SMS notification type set to "SMS".	Workstation > Cashier Settings > Send Email Receipt If Available: SMS Store > SMS Settings > SMS Receipt Message File The message file should be plain-text, and can use the same @ tokens that emails can.

OTS	General	Removal	Removed feature that was converting styles to inline styles. On certain templates it was causing an error. This is no longer required now that Gmail is adding additional CSS support.	
SPOT API	General	Addition to Existing Feature	<i>As an API user, I would like to be able to edit or cancel existing pickup requests or suspensions.</i> New request type: DeletePickup. This will delete the specified pickup request from the customer record.	
SPOT API	General	Fix	Fixed an error that would occur if a customer tries to mark a message as deleted and there was an anonymous message in the database.	
SPOT API	General	New Feature	<i>As an API user, I would like to be able to retrieve all invoice details for a visit.</i> Added InvoiceDetailByVisit. This function will return all invoices for a specified visit id.	
SPOT API	General	Change	<i>As a SPOT API developer, I would like the PickupID to be returned with SavePickup.</i> Added PickupID as an output field when calling SavePickupRequest. This ID can be used with DeletePickup.	
SPOT API	General	Change	<i>As a Remote Services user, I would like the settings to use already existing SPOT settings.</i> SPOT settings required by remote services are now persisted to database.	
SPOT API	General	Addition to Existing Feature	<i>API / Remote Services - Combine the features of "Remote Services" into the API - SaveInvoice</i> Added SaveInvoice to /r path.	Requires re-saving company, store, and each price table setting
SPOT API	General	Change	RetrieveNotificationsByld will now properly return the customer's notification settings.	
SPOT API	General	Change	SaveCustomer - When using Web Requests for Signup or SaveCustomer, it will no longer throw an error. It will just disregard the invalid preference.	