

Release Notes for Version 7.0.4097

Please Note: The following change has been made to the SPOT embedded license agreement dated August 20, 2015

Modified existing paragraph in the EMV section to include the highlighted text below:

"EMV (Europay, MasterCard, and Visa). SBS and credit card companies **in the USA** now require that You switch to the use of credit card readers that accept EMV cards. To facilitate this change, SBS has selected and requires You switch to EMV certified PAX terminals and use the TSYS Merchant Solutions, LLC credit card processing services. This conversion away from legacy credit card readers and magnetic swipe readers provides You and Your customer's greater fraud protection and better protection from data breaches."

App	Feature	Type	Comments	Settings/Required Changes
SPOT	Assisted Assembly	Change	<p><i>As a SPOT user, I would like the new rack at assembly feature to have an option for 'Auto-None'</i></p> <p>Assisted Assembly - Added options to specify the auto rack location by assisted assembly profile.</p>	<p>Store Settings > Process Step Settings > Assembly Profiles, existing setting for "Auto-Rack Orders - Enable" receives new option "Auto - Specified Location", and the profile gets a new option for "Auto-Rack Orders - Location".</p> <p>The default location, if it's not specified, will be "RACK". The system will also accept six characters, forced to upper-case (at assembly).</p>
SPOT	Conveyor	Fix	Fixed - Orders with Mixed Hanging/Folding Conveyor Context items will now split as expected.	
SPOT	Conveyor	Fix	Conveyors & Direct Recv - Orders input via 'Direct' would never scan to a storage conveyor unless there were BOTH an assembly conveyor set to "No ID" AND a storage conveyor set to "Replace Key on Load". This is resolved so only the storage conveyor "Replace Key on Load" need be set.	
SPOT	Conveyor	Fix	<p><i>As a SPOT conveyor user, I would like delete commands sent when an item's conveyor context is changed from hanging to not a conveyor item.</i></p> <p>Conveyor - Items changed from a "Conveyor Item" to a "Non-Conveyor Item" will send a "Del" to the conveyor.</p>	
SPOT	Conveyor	Change	<p><i>As a Conveyor user, I would like a revamp of the MP activity view.</i></p> <p>Conveyor Operations - Revamped the 'Activity' tab, to create a more robust search utility for what SPOT has sent to the conveyor. Added the ability to search activity history for a conveyor, with filters for "Un-Processed Only", "Pending Cache Only", and lists of orders and/or items.</p>	
SPOT	Conveyor	Change	<p><i>As a SPOT user, I would like adjustments to the conveyor Resend Orders tab.</i></p> <p>Conveyor Operations, Resend Tab - Streamlined operation of this tab. 1) Invoice Number field, when enabled, will re-select after any control is selected. 2) Removing a single order will not prompt the user to confirm. 3) If an order</p>	

			<p>cannot be sent or removed from the conveyor, the status line near the bottom of the view will indicate why. 4) Controls are now disabled while the system is busy processing the request.</p> <p>From Dave: Adjustments to conveyor "Resend Orders" tab</p> <ul style="list-style-type: none"> a. Invoice scan should set back to focus after each button push, or maybe if any character comes through that may indicate an invoice (".", "-", or alpha/numeric) b. Removing a single order should not prompt the user to confirm. c. If the system cannot send the order, notify the user as to why (sold, voided, written off, non-conveyor invoice, etc). <hr/> <hr/> <hr/>	
SPOT	Conveyor	Change	<p>As a SPOT user, I would like adjustments to the Recon and Orders tabs Updated conveyor operations view, Recon/Orders tabs:</p> <ul style="list-style-type: none"> 1) Disable controls while the system is busy, preventing duplicate operations, as well as closure (and the subsequent crash) while the system is busy. 2) Revised to bring up to date with Recon, when the MPSSendFullInvoiceNumber setting is in effect. This will better enable the conveyor to correctly recon if there are invoice numbers duplicated across stores. 	
SPOT	Coupons	Fix	<p>Auto-Coupons (Store Settings->Mark-in Settings->Auto-Coupons) now honor the "lifetime uses" setting in the coupon definition.</p>	
SPOT	Coupons	Fix	<p>SPOT was still redeeming a customer award coupon if the award was scanned during markin but then immediately unscanned and the markin session was then finished.</p>	
SPOT	Coupons	Addition to Existing Feature	<p>As a SPOT user, I would like to override the store default on a coupon to include/exclude alterations. Added an Alterations dropdown to the Coupon definition screen, along with pricing logic to support the setting.</p>	<p>Set the dropdown to any of the following:</p> <ul style="list-style-type: none"> - Use Store Default (default) - Include Alterations - Exclude Alterations

				- Alterations Only The store default is located at Store Settings->Mark-in Settings->Apply Coupons/Discounts to Item Alterations.
SPOT	Credit Cards	Fix	Customer Import - Fixed - If an existing (tokenized) CCOF entry exists for a customer, and a new CCOF (non-tokenized) entry is imported for that customer, the old token is not overwritten. Also updated to perform a more consistent check on valid card numbers and card types during the "Preview" step.	
SPOT	Credit Cards	Fix	TSYS - Fixed an issue with authorizing a customer with an address containing an ampersand (&).	
SPOT	Credit Cards	Fix	Fixed - Credit Card Payment with Terminal - the system would allow the user to overcharge a card.	
SPOT	Credit Cards	Change	<i>As a SPOT user, I would like SPOT to remind me on screen upon entering screen if the batch did not settle.</i> TSYS - User will be notified following each transaction if there is an aged CC batch needing to be settled (according to the threshold). Unlike the email notification option, which may be set to send every several hours, this notification will show up after every CC transaction until the batch is settled.	
SPOT	Customer Connect	Fix	Fixed an issue that was causing A/R Payments through Web Requests to error with "Invalid Card Data".	
SPOT	Customer View	Addition to Existing Feature	<i>As a SPOT user, I would like to set a secondary CCOF to be default.</i> A "Set as Primary" button has been added to the More CCOF Entries screen in Customer View. This will make it so a secondary card can be set as the primary card, and the original primary card will be moved to the top of the secondary card list.	
SPOT	Customer View	Addition to Existing Feature	<i>As a SPOT user, I would like an activity log entry any time I make changes to master/sub account relationships</i> Changes to master/sub link now show in the Customer Saved event in the Activity Log.	
SPOT	Customer View	Change	<i>As a SPOT user, I would like to avoid issues with moving a sub account with activity.</i> SPOT will no longer allow a sub-account with past activity to be linked to a different master account.	
SPOT	Email	Change	F3 Menu->Email->Campaign Tracking now will toggle between ascending and descending sort order when	

			double-clicking on a column header.	
SPOT	Email	Fix	Email receipts involving multiple payments were sending one email for each payment type, instead of consolidating the payments into one email.	
SPOT	General	Fix	Inventory Scan screen was crashing for certain localities upon closing.	
SPOT	General	Fix	Fixed an error that would occur when an email batch includes the seeding list.	
SPOT	General	Fix	License agreement updated to 8/20 revision - see comments at the top of the release notes for more information.	
SPOT	General	Fix	FIXED - The Employee Production report was listing zeroes for all racked and picked up orders.	
SPOT	General	Fix	"Voids Today" alert/search will now show voided items as well as voided orders, as indicated by the alert description.	
SPOT	General	Fix	Hotel discount was not working if Customer View was entered during markin process.	
SPOT	General	New Feature	<p><i>As a SPOT user, I would like more flexibility on the sounds coming out of SPOT</i> Support has been added for mapping sound events in SPOT to specific .wav files, by workstation.</p> <p>Custom sound files (WAV) can be added through the file manager in in a sub-folder called 'Sounds'</p>	Workstation Settings > Sound Settings > Sound Assignments
SPOT	General	Fix	FIXED - The Route Conversions report was giving an "Invalid Procedure Call or Argument" error when run.	
SPOT	HSL	Change	HSL Association now shows the category and item on the first line and any modifiers split across the 2nd and 3rd lines, allowing for more modifier information to be displayed.	
SPOT	HSL	Change	<p><i>As a SPOT user, I would like to reassign a HSL to a new item without the modifiers being cleared</i> If the user selects a different item when editing a heat seal definition, the modifiers are retained instead of cleared (unless the newly selected item has different required/disallowed modifiers or points to a different upcharge table).</p>	
SPOT	Issue Manager	Addition to Existing Feature	<p><i>As a SPOT user, I would like to add more than one payment entry for Issue Manager.</i> Support for split payments in Issue Manager->Resolution</p>	

			tab.	
SPOT	Mapping	Fix	If the default SPOTMap component is not MS Mappoint, Route Zone setup currently requires Google Maps V3 to be functional. This may require a Google Key. This update updates the functionality so that either Mappoint or Google Maps V3 will be used for this setup view, depending upon the "Mapping Component" selected. Note that Telogis, if set for the company, will (still) cause this view to use Google V3 as the alternative method.	
SPOT	Mapping	Fix	Updated Google Maps V3 interface for better compatibility with IE.	
SPOT	Mapping	Change	<i>As a SPOT mapping user, I would like Telogis-enabled workstations override the default mapping component.</i> SPOTMap - Selecting a workstation to use "Telogis" by the "Telogis - Workstations" setting will act as an override for the "Mapping Component". This will allow a company to set their operation to generally use "Google V3" (for instance), while still allowing for specific workstations to use Telogis.	
SPOT	Markin	Fix	Redetail from Customer Lookup was not working if "Prompt for Auto Usage of Cash Credit" was enabled.	
SPOT	Markin	Change	When scanning HSL items during markin, SPOT will now explicitly highlight the last scanned item. This allows the clerk to quickly see what was just scanned, regardless of the size of the order.	
SPOT	Markin	Fix	When entering a very large piece count in the piece count prompt window, SPOT was not able to save the order due to an overflow in the database. SPOT now limits the value in this field as well as supplying a warning if the piece count is over 100.	
SPOT	Markin	Fix	Redetailing an order and adding an item with a different production template from the original order was not assigning the item's production template to the order when the order is split.	
SPOT	Markin	Fix	SPOT will no longer allow an order to be saved during markin if "Require ItemTrac" is enabled and no item id/hsl has been scanned for the current item.	
SPOT	Order View	Fix	Reversing a pickup did not re-enable some of the buttons in Order View that should now be enabled.	
SPOT	Printing	Fix	The help text for the "Prompt Bag Tag" setting in Workstation Settings > Customer Settings did not correctly specify that the setting only applied to VIP customers	

			selected, not all customers.	
SPOT	Printing	Fix	New invoices manually split from original invoices with payments were not saving the split reason to the database.	
SPOT	Printing	Addition to Existing Feature	As a SPOT user, I would like the split reason to be available to add to my invoice template. Split reason has been added to invoice document template.	
SPOT	Quick	Fix	Quick promised times were always saved as 12:00am and were only being resolved after detailing. Regression from 7.0.3846.	
SPOT	Reports	New Feature	ADDED - Reports Gallery > A/R > A/R Customers - Inactive report that displays all customers with an A/R account that have been set inactive.	
SPOT	Reports	Addition to Existing Feature	As a SPOT user, I would like a report that shows me all sales related information on selected process step. The "Invoice Totals By Processing Step" report has been added to the Production folder of Reports Gallery.	
SPOT	Reports	Change	As a SPOT user, I would like the customer profiling report to have options for 'Static' and 'On-Demand' customers Customer Profile Report - Added option to filter 'Route' customers for "Static" (includes Scheduled) and "On-Demand".	
SPOT	Rewards	Change	SPOT now updates partial customer rewards points after each pickup request instead of waiting before at least 1 integer point is reached.	
SPOT	Rewards	Addition to Existing Feature	As a SPOT user, I would like to save an unclaimed reward if the customer walks out the door too quickly. Support for tracking unclaimed awards at pickup. If Store Settings->Customer Rewards Settings->Prompt for Unclaimed Reward is enabled, SPOT will prompt after an award is earned (but not emailed) whether the customer received the award. If the answer is no, SPOT will prompt to reprint the award on subsequent pickup sessions until the award is printed or redeemed.	Store Settings->Customer Rewards Settings->Prompt for Unclaimed Reward
SPOT	Routes	Fix	The default day schedule was not being set properly when a customer was added to a route from a different store.	
SPOT	Routes	Change	As a SPOT user, I would like my new route customers to be inserted at the beginning of the route, instead of the end. Route - Added an option to specify where a new route stop is to be inserted in the route, if a stop is not already	Store Settings > Route Settings > Add New Stops to Route (Beginning/End/Prompt).

			selected. New setting to select between 'Beginning', 'End', 'Prompt'. Prompt will instruct the user to 'Cancel' if they desire to select a place for the new stop, except where the route is auto-selected from within the 'Verify Address' function in customer view.	
SPOT	Routes	Fix	Removed the ability to run a route manifest or post route orders when the route stops view is invoked from within the customer view. Fixed recent Route Recon issue with this change.	
SPOT	Routes	Fix	CCOF payments declined during the prepay function of route manifest creation were not updating the manifest driver message with the fact that the customer had a declined credit card. Also, email receipts were being sent from the route prepay screen even if the card declined.	
SPOT	Search	Fix	"New Customer" watermark was showing incorrectly in certain cases when switching between customers on invoice search.	
SPOT	Security	Fix	The "View CRM Tab" and "Add CRM Contact" security rights were not being enforced in Customer View.	
SPOT	Setup	Change	<i>As a SPOT user, I would like 'All Stores Lookup Selection' configuration options to be renamed to make more sense.</i> "Store Settings > Search/Lookup Settings > Enable All Stores Lookup Selection" has been renamed to "Restrict Lookup to Allowed Stores", and the accompanying "All Stores Lookup Selection" has been renamed to "Allowed Stores".	Store Settings > Search/Lookup Settings > Restrict Lookup to Allowed Stores Store Settings > Search/Lookup Settings > Allowed Stores
SPOT	SPOTMap	Fix	SPOT Map - Google Maps (V3), minor cosmetic changes, made address pop-up overlay much smaller.	
SPOT	Tags	Fix	Fixed - Tag Printing issue, where the @NUM token would show '0' on the first order of each new lot, if the Lot Origin was set to '0'.	
SPOT	Utilities	Change	<i>As a SPOT user, I would like the HSL remap tool to remap items that moved department to entirely new departments, categories, and items in a single step.</i> HSL Remap - Updated items may now be moved to a new department and/or category in a single step.	
SPOT	Utilities	Addition to Existing Feature	<i>As a SPOT user, I would like Export Service A to include card types for "I" records.</i> A CardType column has been added to the invoice (I) record type in Data Export Service A.	
Customer Connect	General	Fix	Fixed an issue with parsing and displaying non-US date formats in date selection boxes.	
Customer	General	Fix	Fixed an issue that caused the order list to display each	

Connect			order twice.	
OTS	General	Fix	Fixed an issue that caused an error when trying to save a campaign when the account does not have an SMS account set up. The SMS format is now disabled if the account does not have a SMS account.	
OTS	General	Change	The from address and on behalf address will now correctly include the display names. Added display name support in Notification Framework's EMAIL1 worker.	
OTS	General	Addition to Existing Feature	<i>As an OTS user, I would like custom print layout sizes.</i> Added the ability to choose a different paper size for PDF campaigns.	
SPOT API	General	Fix	Fixed an issue that caused all current day pickup requests to be rejected if the time was not specified.	
SPOT API	General	Fix	Fixed an error when a customer is signing up onto an empty route.	
SPOT API	General	Change	<i>As a SPOT API user, I want a HTML5/JS based site</i> Minor improvements to the CustomerConnect interface to improve usability.	