

Release Notes for Version 7.0.2852

App	Feature	Type	Comments	Settings / Required Changes
SPOT	Batch Markin	Addition to Existing Feature	In Batch Markin, the customer of the most recently scanned HSL will automatically appear when a new HSL is defined. This speeds up the process of marking in many new HSLs for the same customer.	
SPOT	Configuration	New Feature	<p>Setup->Configuration Tracking menu item.</p> <p>Individual changes to SPOT settings are now analyzed and recorded. This audit trail enables you to know what changed, when it was changed, and who changed it.</p> <p>NOTE - the audit log can be very detailed, tracking every individual change to all sub fields. Some operations, such as copying a price table, will generate a large change log. This is expected behavior. Additionally, the values of some fields may consist of internal IDs or other structures that are otherwise hidden. These are included for diagnostic purposes and can generally be ignored.</p>	<p>To secure this feature, either set or clear the new "View Change Log" system right.</p> <p>Please make sure you have the Consolas font installed. It is a standard royalty-free font included with Windows (but may not be present on Windows XP/Server 2003R2 machines).</p>
SPOT	Conveyor	Change	<p><i>As a 3rd party conveyor provider, we would like some logging enhancements to show reasons for actions</i></p> <p>Conveyor client now will show the posting context (as available) of the activity in the logs.</p>	
SPOT	Conveyor	Fix	Undid the "prevent splitting of invoices with items on conveyor" update.	
SPOT	Coupons	Change	<p><i>As a SPOT user, I would like the reprint rewards to hide expired awards/coupons</i></p> <p>Changed "Reprint" for Rewards to hide expired rewards/coupons.</p>	
SPOT	Credit Cards	Change	<p><i>As a SPOT support technician, I would like the CustomerID (LexicalKey) field available in the CC log</i></p> <p>Customer ID is available in the CC Log.</p>	
SPOT	Credit Cards	Change	<p><i>Change the way we are converting CCOF to tokens to a zero dollar authorization method.</i></p> <p>Paypros Token request now uses a 0.00 amount.</p>	
SPOT	Credit Cards	Addition to Existing Feature	Ability to store, for reporting purposes, the last date/time CCOF/ACH information was saved in Customer View.	
SPOT	Customer View	Fix	Selecting a customer that has refused to give their e-mail address is still causing a warning to appear that the e-mail address is missing.	
SPOT	Customer View	Addition to Existing	<i>As a SPOT user, I would like to set a billing phone type for</i>	

		Feature	contact reasons. "Billing" has been added as a phone type in Customer View.	
SPOT	Customer View	Fix	Information entered into grids in Customer View (such as birthday) was getting lost if the user also opened the AR-CC tab before saving.	
SPOT	Email	Addition to Existing Feature	F3-Menu->Email/Messaging->Order Status Notifications now allows selecting a subset of routes to which to send notification emails.	
SPOT	Email	Addition to Existing Feature	As a SPOT user, I would like a virtual invoice to show on my email notifications for detail. The @DETAILINVOICES email token is now supported in emails sent via the Detail step post-process interceptor.	
SPOT	Email	Change	"Store Settings > A/R Settings > Declined Payment Receipt Subject" has been moved to "Store Settings > Email Settings > Event - A/R Payment Posted > Declined Payment Receipt Subject".	"Store Settings > Email Settings > Event - A/R Payment Posted > Declined Payment Receipt Subject"
SPOT	Framework	Addition to Existing Feature	As a SPOT Administrator I would like a system admin group which can administer customer settings SPOT now asks for consent to allow SPOT support technicians access to modifying settings on behalf of a company when resolving support requests. To access, select the "View License Agreement" button on the Home Page, select "Settings Support Opt-In", then follow the prompts. NOTE - You must be a member of the Owner group in order to provide this consent.	
SPOT	General	Fix	Added extended error messaging to Email Address Manager and reduced the connection failure timeout period.	
SPOT	General	Fix	Fixed issue with the QuikSort conveyor interface where the conveyor output files were not being processed in Windows 8.1.	
SPOT	General	Fix	Individual route totals sometimes didn't match between "Incoming Summary" and "Summary - By Departments and By Counter/Route" reports.	
SPOT	General	Change	Added extended logging to the Conveyor Client, so we can better track down the issues with Dublin.	Added key to .config, "ExtendedLogging", that can be set to 1, 2 or 3 to allow levels of logging previously not available.
SPOT	General	Fix	Fixed issue with populating the Time Zones (Location Information view).	
SPOT	General	Fix	Fixed one of the database functions that affects the	

			performance of the storage conveyor extraction process in SPOT.	
SPOT	General	Addition to Existing Feature	Add France/Monaco to SPOT localities France has been added as a locality in SPOT (includes Monaco).	
SPOT	General	Fix	Prepaying discounted hotel orders at detail was overcharging the credit card if the orders were automatically split as part of the detail process.	
SPOT	Hotels	Addition to Existing Feature	As a SPOT user, I would like to charge my hotels interest on A/R amounts Statements for hotel customers are now able to add finance charges, late fees, and special charges in the same way that non-hotel statements can.	
SPOT	Hotels	Change	As a SPOT user, I would like to add a special note/instruction to my hotel manifest Added the ability to add comments to a Hotel Manifest. Comments added to a hotel sub account (generally a division) will show up with the totals for that section. Comments added to a hotel master account will show up on the bottom of the manifest below the grand totals for that hotel.	
SPOT	HSL	Change	As a SPOT user, I would like AUTO-Memos for HSLs to be tied into claims Add prompt for HSL Note to be made available for direct prompt when the HSL is scanned for a claim. Note that all entries HSL Notes are available if the HSL View is first entered from within the Claim View. The subset checked here will be in the list presented automatically upon HSL entry in the claim form. No list will be presented if nothing is checked here.	Company Settings > HSL Settings > HSL Notes > Use for Claim (Yes/No)
SPOT	Merchandise	Addition to Existing Feature	As a SPOT user, I would like to discount a merchandise order using the merchandise screen. The ability to discount merchandise orders has been added to the Merchandise screen.	
SPOT	Pickup	Fix	Workstations configured to print receipts by tender type were sending email receipts even if the tender was not configured to print receipts.	
SPOT	Pickup	Fix	"Change Due" window does not pop up in Order Pickup if the Cash tender is set to refund using "Same".	
SPOT	Pickup	Addition to Existing Feature	As a SPOT user, I would like to round cash, check, and credit card amounts to whole figures. (Hong Kong) The new setting "Store Settings > Cashier Settings > Round All Transactions" has been added. If used, all payment amounts will be rounded to the nearest 1.00. (Used for localities outside the U.S.)	Store Settings > Cashier Settings > Round All Transactions
SPOT	Printing	Change	As a SPOT user, I would like ampersands instead of underscores	

			<p>to appear on printed invoices Printed forms (invoice, receipts, claim checks, etc) will properly render the ampersand (&) character.</p>	
SPOT	Production	Change	<p>As a SPOT user, I would like a date range selector in the 'Production Summary' feature Added a promised date range selection to the "Production Summary" view.</p>	
SPOT	Quick	Fix	<p>Quick tickets were not promising correctly in all cases for departments containing an ampersand (&) character.</p>	
SPOT	Reports	Addition to Existing Feature	<p>As a SPOT user, I would like to type REF into an address field to prevent it from showing up in Word Merge presentations. ADDED - "Refused" button by Address field in Customer View. This will replace the use of "REF" as an indication that the customer refused to give their address to the cleaner.</p>	
SPOT	Reports	Addition to Existing Feature	<p>As a SPOT user, I would like the Piece Count Prompt option to have reporting An "Invoice Piece Count Mismatch" Activity Log entry will now be created when using the "Prompt for Piece Count at Detail" workstation setting. This will enable piece count mismatch reporting for cleaners who do not use Quick tickets.</p>	
SPOT	Reports	Fix	<p>"Employee Production Report" was including hours worked across all stores for each clerk even if a subset of the stores was selected for the report.</p>	
SPOT	Reports	Fix	<p>Voided items were not showing on the "Voided Items" reports if they were split to a new order at the same time they were voided.</p>	
SPOT	Restoration	Change	<p>As a SPOT restoration user, I would like the empty voided invoice to be referenced for tracking. Restoration - Orders completed within Assisted Assembly are emptied and voided as the last item is withdrawn from that order. These will now show up as 'RC-VOID' in the Invoice Search view, so the user has a quick handle on why the order is voided. This applies to 'Customer' and 'Order' search modes.</p>	
SPOT	Routes	Change	<p>As a SPOT user, I would like store reassignment to warn me of route stop removal. When reassigning a customer store, we have updated the system to better communicate with the user what happens to the route assignment. See the "Settings" update for a full explanation of the options. Added Activity Log entry if store assignment changes, with an optional notation of the routing assignment being removed.</p>	<p>Store Settings > Route Settings > Remove Route on Customer Reassignment. Options WERE Yes/No, NOW they are:</p> <p>No = The route assignment will not be removed if they are reassigned to another store.</p> <p>Prompt - Store Doesn't Own Route = If the new</p>

				<p>store owns the customer's current route, the assignment is made and the route assignment is left alone. If the new store does not own the route, the user is prompted on whether or not to leave the route assignment.</p> <p>Yes - Store Doesn't Own Route = If the new store owns the customer's current route, the assignment is made and the route assignment is left alone. If the new store does not own the route, the user is warned (with option to cancel), and the route assignment is removed.</p> <p>Yes - Always = The user is warned (with option to cancel), and the route assignment is removed.</p>
SPOT	Search	Addition to Existing Feature	<p>As a SPOT user, I would like email address to be a primary lookup method</p> <p>"Email Address" has been added as a possible default lookup type to "Company Settings > Search/Lookup Settings > Customer Search Settings > Default Search Type" and "Store Settings > Search/Lookup Settings > Default Customer Lookup Type" settings.</p>	<p>Company Settings > Search/Lookup Settings > Customer Search Settings > Default Search Type</p> <p>Store Settings > Search/Lookup Settings > Default Customer Lookup Type</p>
SPOT	Setup	Change	<p>Added ESMService support to SPCM command line tool. Run SPCM /? to see the addition to the /Add command.</p>	
SPOT	Splitting	Change	<p>As a SPOT user, I would like a prompt for promised date on split and a prompt to notify the customer if it changes.</p> <p>Added setting (by split reasons) to cause split orders to prompt the user for a new promised date on the new order. This will operate from the manual Invoice Split view, Assisted Assembly & Conveyor Ops (single order selected only).</p> <p>Split Reason prompt from Assisted Assembly & Conveyor Ops to use setting.</p> <p>Added Email Notification of Split to Assembly & Conveyor Ops (single order selected only).</p>	<p>Company Settings > Mark-in Settings > Split Reasons > Prompt for Promised Date Change</p> <p>Store Settings > Email Settings > Split Invoice (Delayed Items Alternates)</p> <p>In order to avoid "missing elements" to the "Split Invoice" email profile, added an "Enabled" checkbox to the profile.</p>
SPOT	Tags	Fix	<p>Fixed - When printing tags during mark-in, with ItemTracking enabled, fixed issue where mixing departments, as well as</p>	

			entering multiple piece entries, would not correctly print the ItemTracking ID on the tag. Also fixed issue when the same item is selected consecutively.	
SPOT	Tags	Fix	As a SPOT User, I would like to only split the relevant tags when performing a split. Fixed issue so that Split Orders will correctly retain tags with the split pieces.	Make sure that [Store Settings > Mark-in Settings > Remove tag info on split order] is NOT checked. If it is, the new order will have no tags, the old order will have its remaining tags only.
SPOT	Tags	Fix	Fixed issue - when tags are generated item-by-item during the mark-in process, and the resulting resulted in multiple orders split, each order contained ALL the tags.	
SPOT	Tags	Change	As a SPOT user, I would like the 'Tags Tab' to show ItemTrac information if available. Order View >Tags will now show the tag entry alongside the matching Item Tracking Identifier. This will help know which tags need reprinting.	
SPOT	Uncategorized	Fix	Kiosk Prepay will no longer process orders with an unresolved "Declined CC Payment". It will list the order, strike it out, and warn the user that there were x orders unable to post.	
SPOT	Uncategorized	Fix	SPCM.exe (in UI mode) was not correctly setting an internal key when creating a new file. This made the file unusable for SPOT.	
SPOT	Uncategorized	Change	As a SPOT user, I would like the transfer feature to transfer history and other production status information (See long description) In order to prevent certain operations from causing an incomplete order to drop from the conveyor, the following operations are now prohibited when an order has item(s) "On Conveyor": Void, Redo, Reassign Customer, Order Transfer, Write-off and Reverse Pickup. Splits are still prohibited if anything is on Assisted Assembly, but items not on conveyor may be split. In addition, there is a new option to cause processing steps to transfer to the new order. Note that all cloned steps will reflect the date/time of the transfer, as if all steps were redone with the transfer. Piece/Price deltas will also be zeroed, except for the normal originating figures.	Company Settings > Workflow Settings > Processing Steps > Clone on Store Transfer
OTS	General	Fix	New Correspondence will now correctly replace the credit card tokens.	
OTS	General	New Feature	As an OTS user, I would like retry logic on batches. OTS Batch Processor will retry a failed batch job up to 3 times.	
OTS	General	New Feature	As an OTS user, I would like a new campaign for declined credit cards. New campaign "Declined CCOF" that will send emails to	

			customers who have a declined CCOF transaction during the selected date range for the selected stores/routes. New tokens for this campaign: @PaymentType - (VISA, MC, etc), @PaymentDetail - (*1111), @PaymentAmount - (\$4.50), @PaymentDate - (09/24/2014)	
OTS	General	Change	<i>As an OTS user, I would like to handle expiring credit cards that are MPD/DM</i> Expired CCOF campaigns will now exclude tokenized cards.	
OTS	General	New Feature	<i>As an Email user, I would like for OTS/Reports Scheduler to be able to support multiple email addresses.</i> OTS can now send emails to multiple email addresses that a customer has on record. These can be controlled globally with the notification defaults, or on an individual customer level.	