

Published Release – 8.2.0.13

Build 8.11.0.17 – (In testing) November 17, 2008

New – Ability to login to the account with either the email address or the SPOT customer ID and the password

New – “Chat with the Manager” functionality allowing a logged in user to send a message to a predefined user or group directly to the SPOT messaging system. This feature can be enable or disabled.

New – “Alerts” functionality that will allow you to push alerts, notes and reminders to customers using the web interface. The alerts will be displayed at the time they login. You have the ability to set viewing options such as review times, duration and type of duration including logons, days, weeks, months. This feature can be enable or disabled.

Updated – Custom fields will now allow a defined pull down selection list. In the past custom fields have been static fields that the customer had to enter or update manually. The sample below shows the Colors and Delivery Preferences are selectable from a defined list.

```
<add key="CustomFields" value="Your Fav Color~Favorite Color:None,Red,Green,Blue|Your Birthday~Birthdate|Delivery Preference~Delivery Type:None,On Call,Scheduled"/>
```

Build 8.7.0.14 – July 14, 2008

NEW – Verify that a new route customer signup is within a zip code region that you have defined. These zip codes will be created in a SPOT table and then compared to the entry of the customer at signup. The entry will be a single page that will prompt for the local delivery zip code. IF the zip code is valid the customer will be returned to the signup page. If not the customer will be returned to a confirmation page that shows the service are is not valie.

```
<add key="ValidatingServiceArea" value="false">
```

SPOT technical support can assist in populating a table with local zip codes supported by your operation. If your store operates a route in a zip code you will want to include it if you are using this feature for new customer signup.

Along with the tables you will need to use the default or customize the following htm files for responses back to the customer when using zip code delivery verification.

```
NoZipCode.htm  
INvalidZipCode.htm
```

NEW – Include a default company logo on confirmation pages. Logo Image will be placed in the \image directory of the site and referenced with the following key

```
<add key="CompanyLogoImageName" value="img_logo.png">
```

HTML will need to be updated with the following code to allow the automated association of the file.

```

```

NEW – Landing Page for site when a customer signs into the account. Currently you have the following options for both a route and retail customer landing page.

```
<add key="HomeScreenRoute" value="9"> </add>  
<add key="HomeScreenRetail" value="8"> </add>
```

```
7 = Customer information page  
9 = order status page  
10 = garment search  
3 = route scheduler page  
6 = make payment  
8 = review statement
```

If you set this to default to the make payment or review statement and the customer is not an a/r customer they will see the review statement screen with no details. If you choose to default to the route request screen and they are not a route customer they will have a route request screen with no details.

NEW – Ability to create activity log entries when customer login to web site and use the account. This only processes the login and logout of the user on the account.

```
<add key="SPWorkstationID" value="00000000-0000-0000-0000-000000000000"></add>  
<add key="SPUserID" value="00000000-0000-0000-0000-000000000000"> </add>
```

NEW – Ability to name the “comment” field on the new customer sign up page. This will enable the name the header of the comment field found on the new customer screen.

```
<add key="CustomerAccountCommentFieldSynonym" value="Comments">
```

NEW – SSL logo display. Display the specified logo when the site is using HTTPS/SSL connections. The file will be located in the \images folder of the web site.

```
<add key="SslLogo" value="smallgreen.gif">
```

NEW – Visual invoice display option to display both invoice and item comments. Currently you have the following options for invoice and item comments to be displayed to the customer.

```
<add key="ShowInvoiceLevelComments" value="true" />
<add key="ShowItemLevelComments" value="true" />
```

NEW – Customer signup page now has the option to define the name of the customer comment field as displayed to the customer.

```
<add key="CustomerAccountCommentFieldSynonym" value="Comments" />
```

NEW – Sort all displayed columns by selecting the column header to determine to sort columns by ascending or descending order.

Change – Garment search now returns the last 200 invoices that contain the garment or descriptor being searched.

Change – A/R payment with CCOF “Payment Amount” auto populates with the balance due from the customer.

Change – The comments on the Credit Card entry fields now display (numbers only) and expiration displays and accepts the (MM/YY) format

Build 8.2.0.13 – February 13, 2008

Resolved issues found in bag tag printing dimensions

NEW – Ability to call the route scheduling header to be customized

```
<add key="ScheduleServiceContentHeader" value="Schedule Pickup - Cancellation :"></add>
```

NEW – Ability to collect the Customer “Title” when signing up or editing customer information. This must be enabled in SPOT in order for the web interface to operate.

```
<add key="EnableTitle" value="1"/></add>
```

NEW – Ability to collect the referral source of a new customer signup. This option will populate the SPOT referral source. These fields and settings need to match what is currently available in SPOT.

```
<add key="SignupReferralSource" value="Ter Radio~Radio|Newspaper~News Paper"></add>
```

NEW – Ability to collect and populate SPOT “Custom Fields” for the customer. These fields must be setup and configured in both SPOT and CustomerConnect before they will work properly.

```
<add key="CustomFields" value="Your Fav Color~Favorite Color|Your Birthday~Birthdate"></add>
```

Build 7.5.0.12 – May 12, 2007

Requirements – Requires SPOT version 4.50.0229 and the following settings in the CustomerConnect web.config file.

```
<add key="TCTemplate_Information_Update" value="TCScreen.htm"></add>
<add key="TCEmailTemplate_Information_Update" value="TCEmail.htm"></add>
<add key="DateFormat" value="MM/dd/yyyy"></add>
<add key="PhoneInputMask" value="(###) ###-####"></add> (US Based localization)
```

NEW – Transaction screen and email to display “Information Update” when customers update data.

NEW – Print Bag Tag / Customer Information page from web site for existing customers. Use BagTag_SPOT.htm template to configure printed output.

```
<add key="DisplayBagTagLink" value="1"></add>
<add key="BagTagLinkCaption" value="Print Customer Page"></add>
<add key="BagTagHeight_EC" value="200"></add>
<add key="BagTagWidth_EC" value="200"></add>
```

NEW – Print Bag Tag / Customer Information page automatically with a new customer signup. Use BagTag_Web.htm template to configure printed output.

```
<add key="AutoPrintBagTagOnSignup" value="1"></add>
<add key="BagTagHeight_NC" value="200"></add>
<add key="BagTagWidth_NC" value="400"></add>
```

NEW – Localization configuration options to support none US English based data bases. These settings will allow the web site to formatted for localized dates, money, zip code and phone information.

```
<add key="PhoneInputMask" value="(###) ###-####"></add>
<add key="PostalCodeInputMask" value="#####?####"></add>
<add key="CurrencyFormat" value="$0.00"></add>
<add key="DateFormat" value="mm/dd/yyyy"></add>
<add key="StateSynonym" value="State/County"></add>
<add key="StateListParentNodeID" value="BCC75288-0D78-4D94-95F6-BD2F22375411" />
```

NEW – Customer Referral Source is now available for a new customer signup. You will use this configuration option to map any SPOT configured referral sources to the customer signup page. You may choose all or just a selection of sources to be used on the web page. The text before the | indicates the web side text and after is an exact map to the SPOT data.

```
<add key="SignupReferralSource" value="Select From List~None|Web Site~Web Stie|Radio~Radio|Newspaper~News Paper"></add>
```

NEW – Custom customer fields are now available for a new customer signup. You will use this configuration option to map any SPOT configured custom customer fields on the customer signup page. You may choose all or just a selection of sources to be used on the web page. The text before the | indicates the web side text and after is an exact map to the SPOT data.

```
<add key="CustomFields" value="Your Fav Color~Color|Your Birthday~Birthdate"></add>
```

NEW – Configuration option to require Route Pickup Requests comments. The default is to not require comments on the pickup request form.

```
<add key="PickupCommentsRequired" value="1"></add>
```

NEW – Display and limit the number of characters on a web comment filed. By default the forms are set to 250 characters. Do not set to this configuration option to more than 250 characters.

```
<add key="RequestFormMaxTextLength" value="250"/>
```

NEW – “Customer Comments” are now available on the signup page. Comments entered by the customer will be displayed at the time the web request is processed and then inserted on the customers “Comments” information tab in customer view.

NEW – Display all/multiple “Phone Masks” as defined on the customer information and signup pages.

Updated – Removed the word “Signup” from the name field on the customer signup page.

Updated – Removed site navigation for a new customer on the signup page

Build 7.3.0.13 – March 13, 2007

Requirements – Requires SPOT version 4.50.0224 and updated 4.50.0224 DB scripts to be run against the data base.

NEW – Customer “Merge” option for new customer signups or updates. If the customer is either a duplicate phone number or name you will be prompted in SPOT to merge the new information with a selected duplicate customer. This uses the same duplicate customer dialog as before with a new “Merge” button. This new feature allows you to select the master customer from the list of duplicate customers and merge the web data to the existing customer record. This is permanent and you can not reverse this process. After you select the merge option you will be given the new data and the existing data. Any thing in “Green” will then update the customer record, any thing in “Red” will be over written. You can use your mouse and select a line item and toggle the data that will be used. Please be sure you want to merge this data, it is not reversible.

NEW – Logic for retail customer signups. If a customer signs up as a retail customer and selects a store the customer can only be accepted at the store they signed up with. In the web request screen you can see the word “Retail - #”. This number is the store they selected at signup. You will see all retail customers that are from another store in “Red” on the web request screen. Example: Mary James signs up on the web and selects store 2 from the web interface, you login to store 99 to process your web requests. You will see this entry in red. You will need to login to store 2 and process the customer.

NEW- Selection option for customer “Title” at signup or in the customer information page. These titles are set up in SPOT at Company > Customer > Titles.

NEW – New Date and time column in the Web Request screens showing the date and time of requests.

NEW – Allow A/R customer to configure to receive a printed or emailed statement.

NEW – Version information displayed on the customer login screen

FIXED – New Customer signup was not always saving the phone number in the correct format and would not allow the customer to be searched by phone number

FIXED – Issue with some CCOF card changes not saving the expiration date properly causing A/R CCOF payment processing to not recognize the card properly.

FIXED – Allow the creation and updating of route pickup request notes and comments of up to 250 characters.

FIXED – Removed the version information from all pages with the exception of the customer login screen.

Build 7.1.0.7 – January 7, 2007

NEW – Route Pickup Request logic to support the use or denial of same day pickups

NEW – Route Pickup Request logic to support a cutoff time for same day pickup requests

NEW – Display all Days the customer has available for route deliveries on the pickup request screen

NEW – Verify the day of the week with the customers route for scheduled pickup. If they are a Monday, Wednesday route customer they can only request a pickup for Monday and Wednesday.

NEW – Email response via custom HTML document for new customer signups

NEW – Email BCC option to send a custom HTML document at the time a customer requests a route pickup from the web. This is usually used to send to route drivers, office personnel etc.

NEW – Custom HTML transaction confirmation page. You may create you own customer transaction confirmation page via custom template. This can be customized for new customer, updating a customer, payment and route pickup request requests.

NEW- “Forgot Password” feature and logic that allows the customer to use the “Forgot Password” option from the login page. This will return a custom HTML document depending on if the customer is a current registered customer or is not a current customer.

NEW – Custom login page verbiage via the Customer Login Page via HTML file. This allows you to customize the welcome information and instructions contained on the login page.

NEW – Require a password change if the customer uses the last four digits of the phone as the web site password.

NEW – Display to the customer that they have pending web updates pending at the time they login.

NEW – Setting to require both a delivery and billing address at the time of customer signup for a route customer.

NEW – Setting to require the customer have a CCOF for either counter or route operations at the time of signup.